

### Multnomah County Aging and Disability Services Division Fare Assistance Assessment Tool

Date: \_\_\_\_\_ District Center: N/NE SE Mid County East County West side  
New client assessment Annual re-assessment ( if no changes go on to page 2) UCR completed

Client Name: (first)\_\_\_\_\_ (last)\_\_\_\_\_

Address: \_\_\_\_\_ Phone number: \_\_\_\_\_

DOB: \_\_\_\_\_ Prime number: \_\_\_\_\_

Served in US military                      Requesting what type of fare?: Adult Honored Citizen Lift

Multnomah Co. resident AND resides in DC catchment area OR waiver approved to serve client

Client **must** be provided with a Transportation Program Letter (on DC letterhead). Date provided \_\_\_\_\_  
in person mailed by phone and followed up with letter mailed    By (initials): \_\_\_\_\_  
 letter translated to the languages spoken by client No translation needed.

#### Part A: Transportation Resources

- Has car/access to car/is able to receive rides from family/friends Regularly Occasionally Never
- Lives with family or has family who could provide resource(s) for transportation/fare YES NO
- Receives transportation assistance from another agency or community resource? YES NO
  - If "YES", is this an ongoing/consistent resource? YES NO Comment: \_\_\_\_\_

DECISION: Are client's transportation needs adequately met? NO OR YES

 STOP—no need for fare

#### Part B: INCOME VERIFICATION

Number in household supported by income listed below: \_\_\_\_\_

<u>MONTHLY INCOME:</u>	<u>SELF</u>	<u>SPOUSE</u>
Social Security Benefits	\$_____	\$_____
Supplemental Security Income (SSI)	\$_____	\$_____
Other Income	\$_____	\$_____
<b>TOTAL <u>MONTHLY INCOME</u></b>	<b>\$_____</b>	<b>\$_____</b>

**Under 150% FPL?  Yes  No=continue to adjusted income below**

Total income (if above 150% FPL) \_\_\_\_\_

Subtract expenses:

- Medical expenses (premiums, co-pays, out of pocket costs) \_\_\_\_\_
- Rent/ housing cost (mortgage, insurance and property taxes) \_\_\_\_\_
- Utilities \_\_\_\_\_

Total Deductions: \_\_\_\_\_

**Total adjusted monthly income:** \_\_\_\_\_

Meets 150% FPL  Yes → go on to next section  No → STOP client use own resources for transportation needs

Client statement: *The income and monthly expenses I have reported here are true and accurate to the best of my knowledge. I understand that misrepresentation of my income and monthly expenses may be grounds for disqualification from this fare assistance program.*

read to client by \_\_\_\_\_ and they understood or Client initials: \_\_\_\_\_

Client name: \_\_\_\_\_

**Part C: Transportation Needs/Risk**

<i>Please use this as a guide to have an in depth conversation with the person about their trips and their unmet transportation needs. Use probing questions to ensure that information is accurate and complete.</i>	<b># of 1 way trips/month unmet need</b> <i>If none, mark "0"</i>	<b>Comment/explanation:</b>
Medical/health trips, getting Rx's ( <i>note: anything over 2 visits/4 one-way trips, you may request verification.</i> )		
Grocery shopping	(8 max)	
Congregate meals/Senior Ctr recreational	(16 max)	
Personal business (i.e. church, library, etc)	(8max)	
Employment/Volunteer ( <i>note: you may request verification of work/volunteer schedule/pay stub etc.</i> )		
<b>TOTAL unmet 1 way trips/month =</b>	_____ Assessment score <i>Note: 10 or less does <u>not</u> qualify for fare assistance. Offer other resources, referral to Ride Connection, Options Counseling, etc</i>	

Counseling and education offered to client about combining rides, stores in their neighborhood, etc to help with their transportation plan. yes Client refused

- ADRC print out of transportation options provided  Ride Connection program brochure provided  
Other printed materials/resources provided

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

<input type="checkbox"/> <b>Annual Review:</b> Information reviewed and discussed with client by: _____ Date: _____ <input type="checkbox"/> Transportation Program letter <input type="checkbox"/> given <input type="checkbox"/> mailed <input type="checkbox"/> by phone and followed up with letter mailed <input type="checkbox"/> no change to income <input type="checkbox"/> no change in need <input type="checkbox"/> no change to risk
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Assessment score	Level of Fare Assistance
44+	Bus Pass or Tri Met Lift Pass
31-43	20 bus tickets or lift punch pass
20-30	10 tickets
11-19	5 tickets
10 or below	Need not great enough to qualify. Refer to other services (Ride Connection, OC, etc)

Client was informed that if their transportation need decreases or if they do not need fare assistance for a period of time they should contact the Transportation Coordinator so that scarce resources can be given to someone else. Any unused fare should be returned to the District Senior Center.

Assessment Completed by: \_\_\_\_\_ Title: \_\_\_\_\_ Date: \_\_\_\_\_