

A stylized graphic on the left side of the slide. It features two dark green mountain peaks with rounded tops. Below the mountains is a dark green wavy band representing a forest or a body of land. At the bottom is a blue wavy band representing water. The entire graphic is composed of solid-colored shapes with no outlines.

Cyber Security Overview

Prepare for the worst so that we can be at our best.

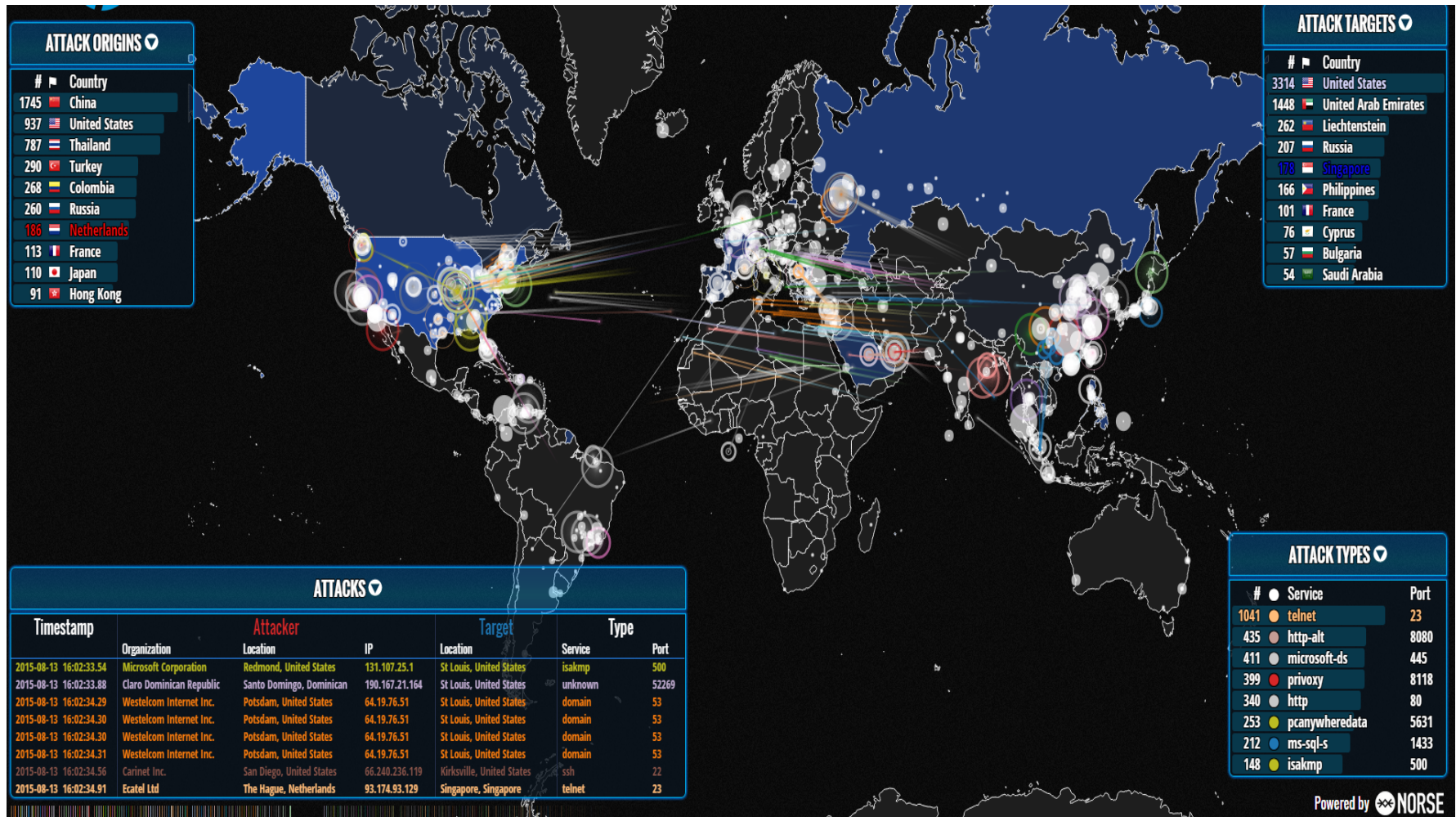
IT Security
Dennis Tomlin

In this presentation you will learn:

- Cyber threats are real
- The stakes are high
- Who are the “Bad Actors” that we are concerned about?
- What do they do with the data that they steal?
- How does an intrusion occur?
- How do we respond?
- What is our strategy?
- Where are our gaps?
- What are we doing to bridge the gaps?
- What can you do as a member of our organization?



The Threat Is Real



And The Stakes Are High

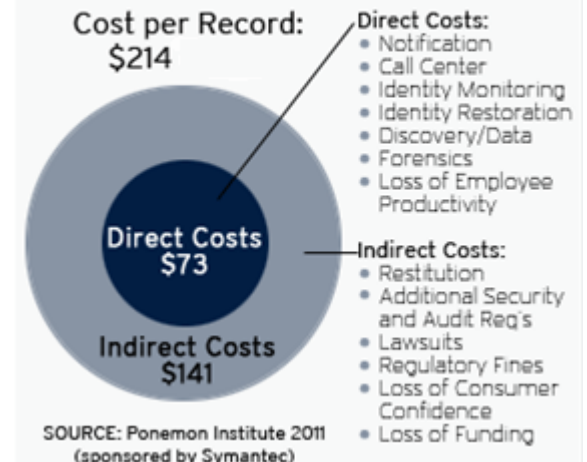


County Data Breaches



Erie County DSS investigating health data breach
Miami-Dade County E-Mails Employees About Data Breach
LA County finds 3500 more patients affected by data breach
County of Napa, Health and Human Services Agency ...
Data Breach Affects Thousands of Bergen County Patients
Wayne County employees information part of data breach
Tulare County Health and Human Services reports possible ...

Cost of a Data Breach



Data Breach Costs Soar Even Higher



Virus
Malware
Targeted Attacks
Phishing
Java
Removable Media
Social Engineering
Social Networking
Employee Carelessness





GROUP: Script Kiddies
TARGETS: Individuals, Opportunistic, Not Targeted
MOTIVE: Bragging Rights, Attention of Peers, Mischief, Identity Theft
METHODS: Scanning for vulnerabilities, pre-made scripts and tools that are widely available

GROUP: Hacktivist / Social Activist
TARGETS: Government Agencies, Corporations
MOTIVE: Bring Awareness to social causes / Damage Reputation, Disrupt Service, Intelligence
METHODS: Targeted Web Defacements, Denial of Service Attacks, Leakage of Sensitive Data used to expose or embarrass



GROUP: State Sponsored Hackers
TARGETS: Government Agencies, Corporations, Utilities
MOTIVE: Espionage (Political and Industrial), Terrorism (Financial Damage, Instill Fear and Doubt)
METHODS: Targeted Attacks, Known Target Data, Advanced Persistent Threats



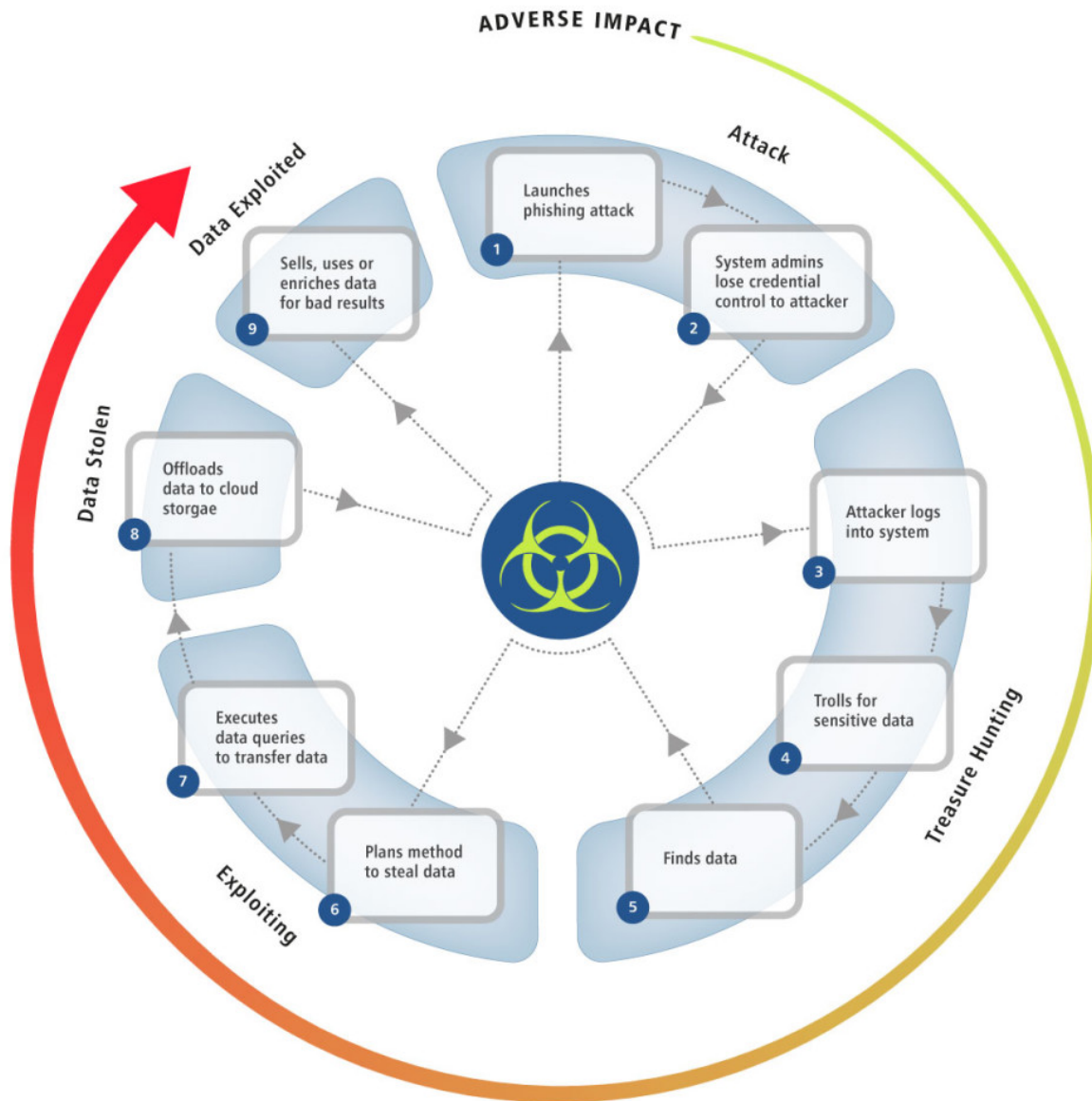
GROUP: Organized Cyber Criminals
TARGETS: Retail, Banking, Government Agencies
MOTIVE: Monetization of Stolen Digital Assets, Cyber Extortion, Fraud, Identity Theft, Bank Transfers
METHODS: Targeted Entities, Opportunistic, Data Exfiltration of PII



BINs:	Country:	Bank: (+\$1)	Code: (+\$1.5)	Level: (+\$1)	Credit/Debit:	Type:	Base:
<input type="text"/>	Any (4350)	Any (4350)	Any (43507)	Any (43507)	Any (43507)	Any	usa b2 t1

Search Reset





Most Intrusions Are Caused By Human Error

Most Attacks Are Opportunistic

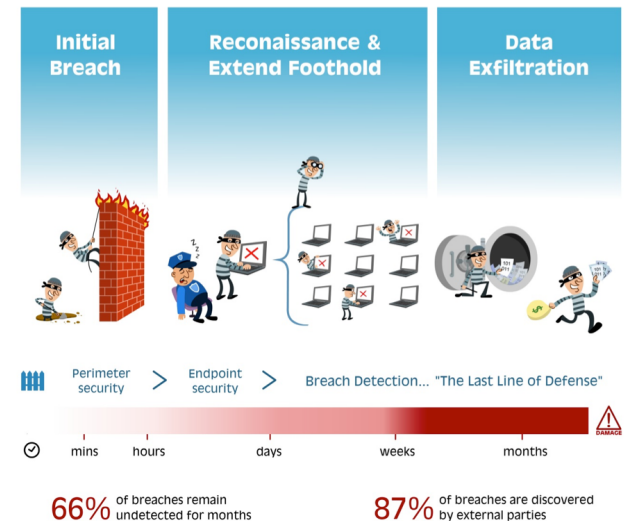
Bad Actors Are Patient

Bad Actors Are Smart and Well Funded

Average Time To Detection

243 DAYS

(Ponemon Institute)



LIFE CYCLE OF A BREACH

RESPOND TO INQUIRIES

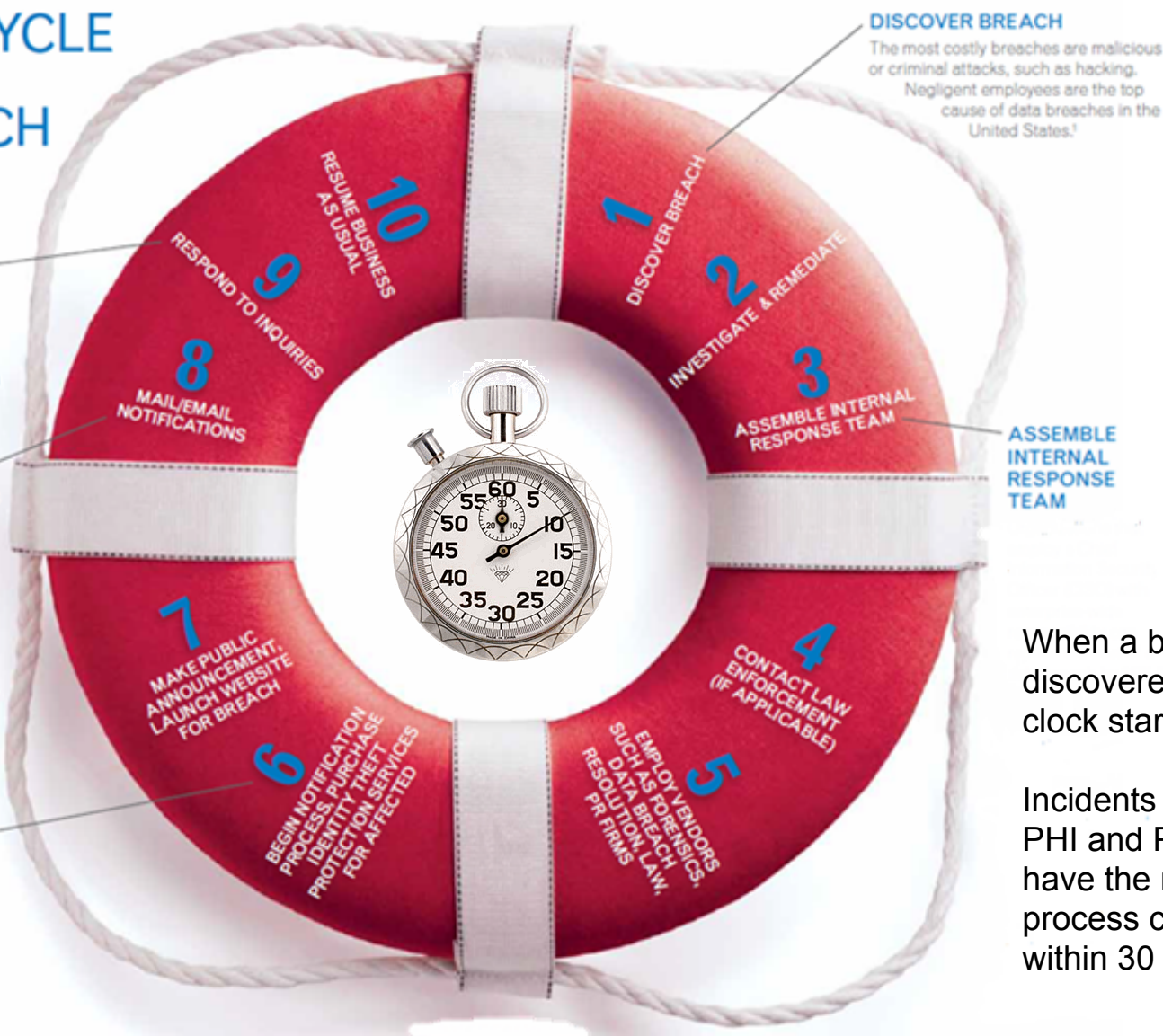
During a recent breach, Experian® Data Breach Resolution handled about 6,000 calls for a client in a single day.

MAIL/EMAIL NOTIFICATIONS

Consumers want to see facts about the breach, information about the risks they may face, steps they can take to protect themselves and an offer for credit monitoring or identity protection included in a breach notice.⁴

BEGIN NOTIFICATION PROCESS

Did you know that 46 states, the District of Columbia, Puerto Rico and the Virgin Islands have laws requiring notification of data breaches?²



When a breach is discovered, the clock starts ticking.

Incidents involving PHI and PII need to have the response process completed within 30 days.

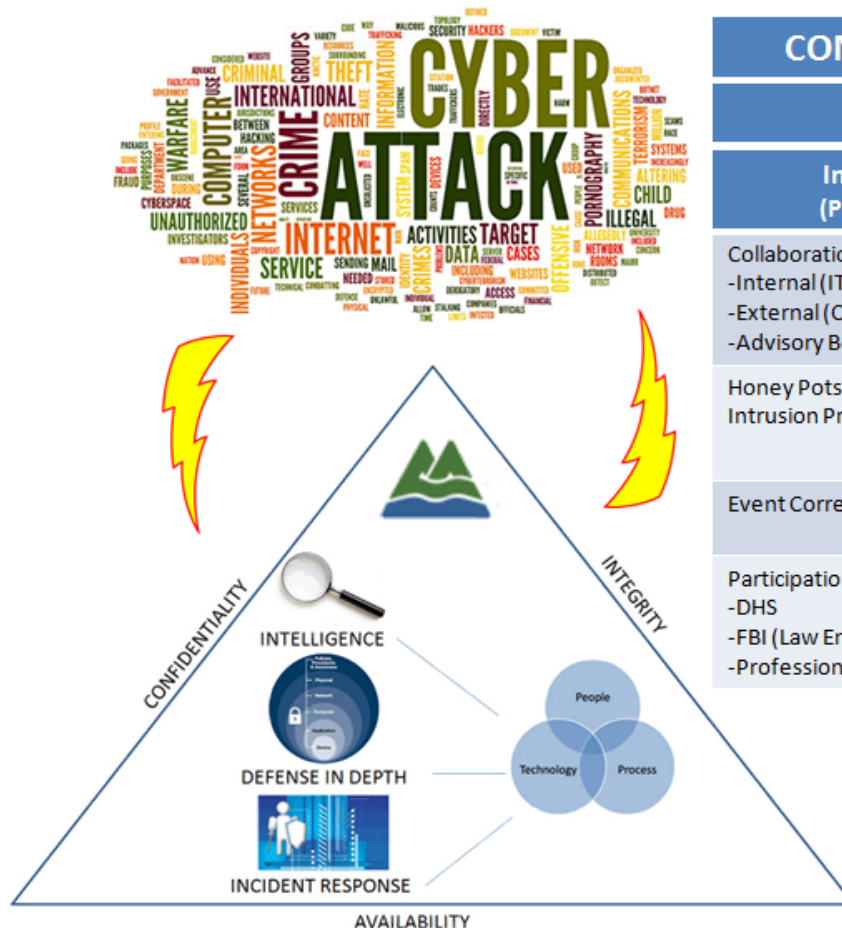


VISION

"Become one of the most secure local governments in the U.S."

MISSION

To use a **3x3x3** Strategy of considering **People, Process** and **Technology** in our model of **Intelligence** (Prevention), **Defense in Depth** (Detection) and **Incident Response** (Remediation) while protecting **Confidentiality** (Privacy), **Integrity** (Data Protection) and **Availability** (Performance).



CONFIDENTIALITY-INTEGRITY-AVAILABILITY

PEOPLE-PROCESS-TECHNOLOGY

Intelligence (Prevention)	Defense in Depth (Detection)	Incident Response (Remediation)
Collaboration -Internal (IT and Others) -External (City, State, Industry) -Advisory Board	Technology -Perimeter -Endpoint	Elevate Team -Increase Skills -More Tier 1 Involvement
Honey Pots Intrusion Prevention	Human Firewall -Education -Awareness	Training Exercises -Table Top -War Room
Event Correlation	Multiple Layers Vendor Diversity	Mature Response Plan Proactive Response
Participation/Partnership -DHS -FBI (Law Enforcement) -Professional Organizations	Proactive Monitoring Early Detection	Quick Resolution RPO-RTO Lessons Learned



Applying Our Strategy And Roadmap To An Established Framework Will Deliver Results



IDENTIFY

- Asset management
- Business environment
- Governance
- Risk assessment
- Risk management strategy



PROTECT

- Access control
- Awareness and training
- Data security
- Information protection and procedures
- Maintenance
- Protective technology



DETECT

- Anomalies and events
- Security continuous monitoring
- Detection process



RESPOND

- Response planning
- Communications
- Analysis
- Mitigation
- Improvements



RECOVER

- Recovery planning
- Improvements
- Communications



Efforts For FY16

Area	What Have We Done	Next Steps FY16
End Point Protection	<ul style="list-style-type: none"> * Increased Heuristics (Detection) for Scanning * Increased Detection Level for Weekly Scans * Implemented Daily Memory Scan 	<ul style="list-style-type: none"> * Hardware Intrusion Detection
Web Filtering	<ul style="list-style-type: none"> * Added Advanced Malware Protection to scan files transferred * Added Participation in the Threat Intelligence Cloud 	<ul style="list-style-type: none"> * Safer Web Browsing Technology
End User Awareness	<ul style="list-style-type: none"> * Began Conducting Random Phishing Training Program * Consistent Cadence of Wednesday Wire Articles * Security Presentations to Groups Outside of IT * Planning Events for Cyber-Security Awareness Month 	<ul style="list-style-type: none"> * Mandatory Awareness Training for All County Employees * Increased Routine Phishing Education * Increased Communication through Relevant Web Presence * Development of Clear Standards for Development and Deployment
Firewall	<ul style="list-style-type: none"> * Beginning the Process of Defining Requirements For Next Gen Firewalls * Manual Blocking of Known Malicious IP Addresses 	<ul style="list-style-type: none"> * Next Generation Firewalls with Threat Intelligence * Correlation of Log Files with Events from Other Devices
Mobile Device Management	<ul style="list-style-type: none"> * Participation in BYOD Project 	<ul style="list-style-type: none"> * Anti-Virus and Malware Protection on County Phones
Cloud Application	<ul style="list-style-type: none"> * Manual Upload of Known Spam and Phishing Sites into Google Deny List 	<ul style="list-style-type: none"> * Extra Layer of Protection Above Google Apps * Mandatory Security Reviews of Cloud Services * Automatic Threat Intelligence Feeds to Screen Email * Compliance Control in Google Docs
Servers	<ul style="list-style-type: none"> * Started the Process of Installing Anti-Virus on County Servers 	
Intrusion Prevention	<ul style="list-style-type: none"> * Installed Technology that Blocks Intrusion Attempts and Known Malicious Traffic 	<ul style="list-style-type: none"> * Additional Intrusion Prevention on the Firewall
Intrusion Detection	<ul style="list-style-type: none"> * Installed Technology that Provides RealTime Alerts of Intrusion Attempts and Malicious Traffic 	<ul style="list-style-type: none"> * Additional Intrusion Detection on the Firewall
Active Directory	<ul style="list-style-type: none"> * Federated Login Services for most Major Services 	<ul style="list-style-type: none"> * Data Classification * Role Based Authentication
SAP Security	<ul style="list-style-type: none"> * Audit of Access Roles and Removal of Unneeded Access 	<ul style="list-style-type: none"> * Continue to Audit Roles, Access and Data-Deidentification



WHAT'S MISSING?

THE HUMAN FIREWALL IS CRITICAL

STOP ... THINK ... CONNECT

BE SUSPICIOUS OF EMAILS FROM UNKNOWN SOURCES

NEVER SHARE YOUR PASSWORDS

REPORT ALL SUSPICIOUS CYBER ACTIVITY TO THE HELPDESK

DON'T CLICK ON LINKS IN EMAILS OR OPEN SUSPICIOUS ATTACHMENTS

SPREAD THE WORD / CREATE A CULTURE OF AWARENESS !

USE SECURE OR ENCRYPTED EMAIL WHEN SENDING CONFIDENTIAL INFORMATION



**This Presentation Can
Be Tailored To Your
Organization.**

If you would like IT Security to make a
presentation to your group please contact:
it.security@multco.us

CYBER SECURITY IS OUR SHARED RESPONSIBILITY



IT Security Overview // What Can You Do?

Thank You

