



### A MESSAGE FROM Multnomah County Chair Deborah Kafoury

Every day, Multnomah County's dedicated employees and partners work to make our community safer, our kids healthier and our neighbors more secure.

We have a lot of work to do together. More than a third of Multnomah County families struggle to meet their basic needs.

#### For more and more people, we are the safety net.

We help people in a mental health crisis receive treatment and recover. We help seniors stay in their homes and people with disabilities find jobs they love. We stand with survivors of domestic violence. We house homeless families, help students get the immunizations they need to stay in school and help young people find their first jobs.

We also coordinate this community's response to emergencies, maintain the county's roads and bridges, administer the community corrections system and operate the jails. We invest in, and partner with, dozens of nonprofit partners, who bring their passion, compassion and expertise to our shared work.

Our commitment is to making Multnomah County an inclusive place to live, and one that is more fair and more just to everyone. We're here to help, so contact us if you have any questions or concerns.

### Multnomah County Board of Commissioners

County Chair Deborah Kafoury 503-988-3308, mult.chair@multco.us

District 1 Commissioner Sharon Meieran 503-988-5220, district1@multco.us

District 2 Commissioner Loretta Smith 503-988-5219, district2@multco.us

District 3 Commissioner Jessica Vega Pederson 503-988-5217, district3@multco.us

District 4 Commissioner Lori Stegmann 503-988-5213, district4@multco.us

Other elected officials in Multnomah County

Sheriff Michael Reese 503-988-4300, mcso@multco.us

District Attorney Rod Underhill 503-988-3162, DA@mcda.us

County Auditor Steve March 503-988-3320. mult.auditor@multco.us

















# Get to know your Multnomah County services

### **Health Department**

The Health Department serves everyone in our community, including our most vulnerable populations. The department oversees more than 32 health and dental clinics across the county, provides resources for people recovering from mental illness and addiction, issues food handler's cards, inspects and licenses restaurants and food carts, and supports nutritional health for women, children and infants.



503-988-3674 or email: health.dept@multco.us or visit multco.us/health

### **Department of County Human Services**

The Department of County Human Services provides crucial services for families in poverty, homeless youth and families, survivors of domestic violence, seniors, adults with disabilities, veterans and people with developmental disabilities. The department also manages school-based services for children and families.

503-988-3691 or visit multco.us/dchs

### Library

Multnomah County Library operates 19 branches. Libraries provide more than just books. They provide education through weekly story times for children, language and work skills classes for immigrant communities, a homework center for students, and free internet to the public, among many other programs.

**503-988-5123** or visit **multcolib.org** 

### **Department of Community Justice**

The Department of Community Justice works with other local jurisdictions to protect our public safety and strengthen our communities. The department supervises juvenile and adult defendants, and provides special treatment resources



to youth, adults, families and communities in order to address underlying issues and prevent crime.

503-988-3701 or email: dcjweb@multco.us or visit multco.us/dcj

## Department of County Management

The Department of County Management oversees several divisions that provide services such as helping you pay your taxes, ensuring public safety planning in an emergency and keeping our budget and finances in check. All these services are important for the sustainability and health of our county.

503-988-3312 or visit multco.us/dcm

### **Department of Community Services**

The Department of Community Services handles Animal Services, Elections, Land Use Planning, Roads, the Surveyor's Office and Transportation Planning. The department also maintains, and operates the Burnside, Broadway, Hawthorne, Morrison, Sauvie Island and Sellwood bridges – and 20 other bridges across the county.

503-988-5000 or visit multco.us/dcs

### **Department of County Assets**

The Department of County Assets manages technology, facilities, vehicles and records for Multnomah County. Though internal, the department helps ensure that all county departments and programs can effectively serve our community.

Visit: multco.us/dca

### **Joint Office of Homeless Services**

The Joint Office of Homeless Services was established in 2016 to oversee the delivery of services to people experiencing homelessness in Multnomah County, including housing placement and retention, and emergency shelter. The office represents a shared commitment between Multnomah County and the City of Portland to making services easier to access for those in need.

Visit: multco.us/joint-office-homeless-services

### MultCo BY THE numbers

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5,079 EMPLOYEES

465 SQUARE MILES

799,766
POPULATION

\$1.7 billion

O CITIES
FAIRVIEW, GRESHAM,
WOOD VILLAGE,
MAYWOOD PARK,
TROUTDALE AND
PORTLAND

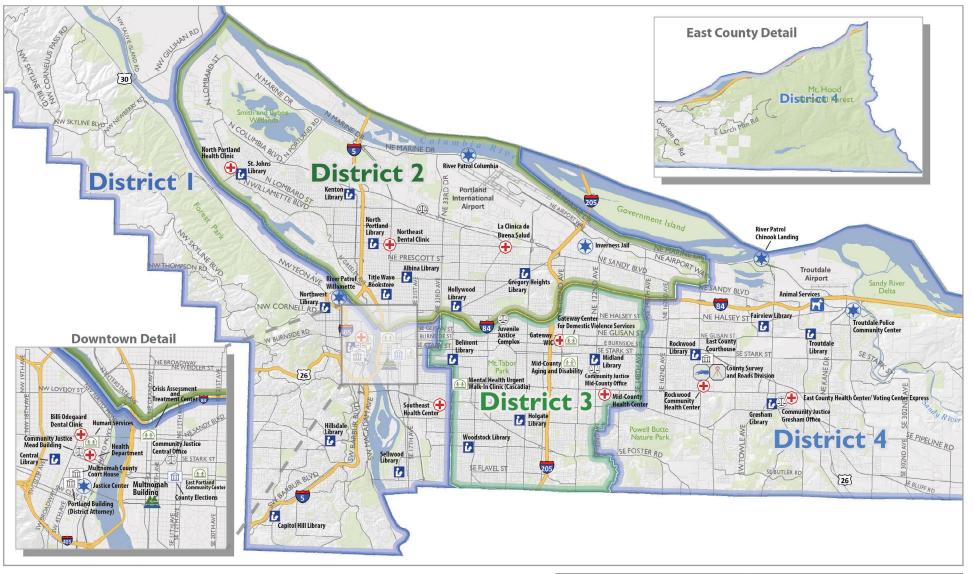
131 TOTAL MULTNOMAH COUNTY OPERATING SITES

> 32 HEALTH CLINICS

19 LIBRARY BRANCHES

26
COUNTY BRIDGES
MAINTAINED

# Know where to get help





# Know how your county commission can help you

Making a change in your community, especially at a government level, may seem difficult. But with some work and knowledge of the process, you can effectively and efficiently make a positive change for your community. **Here's how:** 

### 1. Talk to an elected official

See an issue in your community? Have an idea about how to fix it? Contact your commissioner's office or the Chair's Office. We can help bring awareness to the issue and make change.



### 2. We can help brighten your idea

Ideas need input to make them the best they can be. You can count on your elected official to help decide if the idea is appropriate to bring to the Board of County Commissioners. If yes, you'll work with staff, community members and outside experts.



### 3. Present to the commissioners



Next, your elected official will invite you and other engaged members of the community present you

to present your

idea at the regular weekly board meeting. The meetings are held on Thursdays at 9:30 a.m. The commission will listen to the presentation and actively discuss and then vote on your idea.

#### 4. Success can be the result!



With a minimum of three votes in favor from the commission, it's approved and you're done!

You've officially

helped make a positive change in your community.

### Not a county issue?

We want you to be successful. By law, the county commission has jurisdiction over select issues. If we can't help you, we'll find someone who can.

Contact your Chair or commissioner and help make a change today.

Regular Board Meetings: Weekly on Thursdays at 9:30 a.m.

In the Multnomah Building Boardroom, 501 SE Hawthorne Blvd.

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If you would like to find out how your commission can help you get your idea moving, please contact your commissioner or the Chair's Office.

To volunteer at the county or to join a public advisory committee, board or council, contact the

Office of Community Involvement at 503-988-3450 or visit

multco.us/oci.

# Know how to get help

#### General services

- Find a library location
   Call 503-988-5123 or visit multcolib.org
- Get a marriage license
   Call 503-988-3326 (Press 4) or visit the Multnomah Building
   501 S.E. Hawthorne Blvd., Suite 175, Portland, OR 97214
   Hours: M-F, 9 a.m. to 4:30 p.m.
- Find a county job Call **503-988-5035** or visit multco.us/jobs
- Pay your property tax bill
   Call 1-877-542-5990 or visit the Multnomah Building
   501 SE Hawthorne Blvd., Suite 175, Portland, OR 97214
   Hours: M-F, 9 a.m. to 4:30 p.m.
- Register to vote
   Call 503-988-3720 or visit the Duniway-Lovejoy Elections Building
   1040 SE Morrison St., Portland, OR 97214
   Hours: M-F, 8 a.m. to 5 p.m. or multco.us/elections/register-vote
- Report a road maintenance issue Call 503-988-5050 or multco.us/roads
- Inquiries on shelter, housing support services and transitional housing needs
   Call 503 988-2525 or 2-1-1 or visit ahomeforeveryone.net or 211info.org
- Multnomah County Animal Services
   Adopt, Lost and Found, Licensing, Rescue and Investigation Services
   Call 503 988-7387 or multcopets.org
- Information and Referral Call 503-823-4000



#### **Health services**

- Find a clinic
   Call 503-988-5558
   Hours: M-F, 8 a.m. to 5 p.m.
- Get a food handler's card Call 503-988-5257 or visit oregonfoodcard.com
- Restaurant inspections
   Call 503-988-3400
   Visit Environmental Health
   847 NE 19th Ave, Suite 350, Portland,
   OR 97232
   Email foodsafety@multco.us
- 24-Hour Aging and Disability Services Help Line Call 503-988-3646
- Mental Health Crisis Line (24/7)
   Call 503-988-4888
   TTY 503-988-5866



### **Public Safety Services**

- Gateway Center for Domestic Violence Call 503-988-6400
- 24-Hour Portland Women's Crisis Line Call 503-235-5333
- Adult Services Division Call 503-988-3701
- Juvenile Services Division Call 503-988-3460

