

Department: Community Justice

Program Contact: Pam Mallory

Program Offer Type: Support

Program Offer Stage: As Requested

Related Programs:
Program Characteristics: In Target

Executive Summary

The Business Applications and Technology (BAT) unit supports the implementation and use of information systems. The program uses data reporting tools to increase the effectiveness of staff and improve the delivery of services to internal customers, public safety partners, and the justice-involved individuals served.

Program Summary

The BAT unit provides oversight for evaluation, selection, purchase and implementation of effective, innovative technology solutions. BAT collaborates with partner agencies from local, state, and federal governments as well as private service providers in order to develop system-wide technology solutions for data sharing. Team members of BAT work to foster the use and understanding of data management and reports for decision-making and facilitate a variety of information system trainings that enhance the Department of Community Justice's (DCJ) operations.

This program offer contains services provided by the County's Information Technology organization, which facilitate support for information needs of DCJ, system partners, and the public. This includes the development, maintenance, on-going support of information systems to support business needs, easy access to data, purchase/replacement of computer equipment, software, and technology tools.

BAT contributes to countywide priorities by managing DCJ's participation in the Service Coordination Portal Engine (SCoPE) project, including maintaining user access, performing quarterly system audits, and other data steward activities. SCoPE is a multi-departmental data sharing application that leverages existing sources of service information. The goal is to allow providers to see services other departments are offering common clients. BAT is also involved with the Paperless File Project: a DCJ initiative to eliminate paper client files, implement use of electronic files in Content Manager, and digitize work processes to facilitate sustainable business practices and enhance remote work capability. BAT also provides technological support as an increased number of employees work remotely.

Through innovative technological solutions and wise technology investments, the department is better equipped to promote community safety and reduce criminal activity. This unit demonstrates effective agency collaboration and fiscal responsibility.

Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of system innovations, upgrades and system replacements implemented	15	15	15	15
Outcome	Number of Technology Requests Completed	27	17	17	17
Outcome	Number of systems supported/administered	17	16	16	16

Performance Measures Descriptions

Performance Measure 2 & 3 changed to align to core function of unit.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Requested General Fund	Requested Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$794,216	\$0	\$822,964	\$0
Contractual Services	\$57,861	\$0	\$57,861	\$304,196
Materials & Supplies	\$391,612	\$15,803	\$395,232	\$0
Internal Services	\$8,210,435	\$0	\$8,715,011	\$0
Total GF/non-GF	\$9,454,124	\$15,803	\$9,991,068	\$304,196
Program Total:	\$9,469,927		\$10,295,264	
Program FTE	5.00	0.00	5.00	0.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$304,196
Other / Miscellaneous	\$0	\$15,803	\$0	\$0
Total Revenue	\$0	\$15,803	\$0	\$304,196

Explanation of Revenues

County General Fund plus

\$304,196 a portion of the award from US Dept. of Justice, Office of Justice Programs, Office for Victims of Crime (OVC). County is awarded a total 3-year award of \$1M, award period 10/01/2021 - 09/30/2024 from OVC. Award is allocated between County Dept. of Community Justice and the County District Attorney Office. The award funding is not only limited to expanding the functionality and usability of Multnomah County's Case Companion (<https://casecompanion.multco.us/>) which is a public website for victims of crime, but also to better supporting and reducing barriers for victims and survivors of crime as they navigate the complex criminal legal system. Funding also supports development of a plan for state implementation for the Case Companion. FY 2023 budget is per the grantor approved budget.

Significant Program Changes

Last Year this program was: FY 2022: 50002 DCJ Business Applications & Technology

Contractual Services increased in the amount of \$304,196 due to the OVC grant award.

Other Program Revenues - In FY 2022 there was a decrease in the amount of \$15,803 due the grant ending (Laura and John Arnold Foundation).