



Program #50052 - Family Resolution Services (FRS) FY 2024 Department Requested

Department: Community Justice **Program Contact:** Kyla Armstrong Romero
Program Offer Type: Existing **Program Offer Stage:** Department Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

Family Resolution Services (FRS) offers parent information and conflict resolution services to support positive connections as families change. Ongoing exposure to parental conflict and/or the potential loss of a parent through separation or divorce places children at risk for poor outcomes. The interventions offered through Family Resolution Services promote communication and co-parenting strategies for a wide range of families from those separating amicably to those impacted by domestic violence, substance use or parent/child estrangement.

Program Description

Through parent education, mediation, co-parent coaching, and our parental access and visitation program, FRS assists families involved with the family court and plays a critical role in supporting families to limit children's exposure to ongoing parental conflict. Parent education and mediation are court mandated services for parents involved in the family court system per state statutes. The parent education program provides relevant legal and co-parenting information to nearly 2,500 Multnomah County parents each year. In addition to parent education, FRS provides child custody and parenting time mediation to over 1,000 families per year. In September of 2021, we began a more intensive co-parent coaching program to court ordered and voluntary clients experiencing higher levels of ongoing conflict. Since the inception of the coaching program, we have served nearly 60 parents. FRS also provides services through a grant through the Child Support Division called the Parental Access and Visitation (PAV) grant which is for families where there has been a significant disruption in the parent/child relationship. This is a specialized program where families receive enhanced support to attempt to reconnect children with an estranged parent. We serve nearly 150 parents per year in the PAV program with a variety of interventions.

Family Resolution Services is housed at the Multnomah County Courthouse. We offer Parent Education classes virtually, and our mediation and coaching services and PAV services are available by phone, virtually or in person, based on the request of the participants.

Performance Measures

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	Number of mediation appointments kept	1,095	1,100	1,100	1,100
Outcome	Percent of individuals satisfied with parent education classes	89%	90%	90%	90%

Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Department Requested General Fund	Department Requested Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$541,786	\$734,080	\$636,816	\$748,794
Contractual Services	\$0	\$107,819	\$5,395	\$71,790
Materials & Supplies	\$2,340	\$35,621	\$2,340	\$20,623
Internal Services	\$0	\$264,945	\$0	\$300,216
Total GF/non-GF	\$544,126	\$1,142,465	\$644,551	\$1,141,423
Program Total:	\$1,686,591		\$1,785,974	
Program FTE	3.77	5.23	4.09	4.91

Program Revenues				
Fees, Permits & Charges	\$0	\$188,742	\$0	\$234,263
Intergovernmental	\$0	\$893,723	\$0	\$894,160
Beginning Working Capital	\$0	\$60,000	\$0	\$0
Service Charges	\$0	\$0	\$0	\$13,000
Total Revenue	\$0	\$1,142,465	\$0	\$1,141,423

Explanation of Revenues

This program generates \$137,255 in indirect revenues.

County General Fund plus:

- 1) \$811,823 in state funding for conciliation & mediation services expect continued funding at current level. State allocation is formula base on each biennium. FY 2024 budget is per FY 2023 allocation.
- 2) \$75,120 Conciliation Services fee \$10 collected as part of \$60 marriage license fees. FY 2024 budget is based on the average of FY 2022 actual plus FY 2023 current year estimate.
- 3) \$159,142 Parenting Education Program fees. Fee of \$70 is collected per ORS 205.320 and 107.510 to 107.610 and are set by Board Resolution. FY 2024 budget is based on the average of FY 2022 actuals plus FY 2023 current year estimate.
- 4) \$13,000 Registration fees for the annual training "Domestic Relations Custody & Parenting Time Mediation Training"
- 5) \$82,338 Access & Visitation grant from US Dept. of Health and Human Services. Funding provides access & visitation services to non-custodial parents having difficulty establishing visitation and a legally enforceable parenting plan. Award ends 10/30/2023. Historically, the award has been extended. FY 2024 budget assumes the current funding will continue.

Significant Program Changes

Last Year this program was: FY 2023: 50052 Family Court Services

Personnel Costs: 1.00 FTE Marriage and Family Counselor Associate has been reclassified to 1.00 FTE Marriage and Family Counselor in budget modification DCJ-001-23.

In FY 2024, costing allocation to the grant has been reduced from 0.52 FTE to 0.46 FTE (0.06 FTE reductions to other funds). 0.06 FTE Manager 1 position and 0.20 FTE Marriage and Family Counselor positions shifted from other funds to general fund.