



Program #50052 - Family Resolution Services (FRS) FY 2025 Department Requested

Department: Community Justice **Program Contact:** Kyla Armstrong Romero
Program Offer Type: Operating **Program Offer Stage:** Department Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

Family Resolution Services (FRS) offers parent information and conflict resolution services to support positive connections as families change. Ongoing exposure to parental conflict and/or the potential loss of a parent through separation or divorce places children at risk for poor outcomes. The interventions offered through Family Resolution Services promote communication and co-parenting strategies for a wide range of families and situations. Programming addresses families experiencing amicable separation, domestic violence, substance use, and/or parent/child estrangement.

Program Description

Family Resolution Services is housed at the Multnomah County Courthouse and offers services by phone, virtually, and in person. FRS assists families involved with the family court and plays a critical role in supporting families to limit children's exposure to ongoing parental conflict. Parent education and mediation are court mandated services for parents involved in the family court system per state statute under ORS 3.425, ORS 107.755, ORS 107.765, and Supplemental Local Rules 8.031 and 8.037 of the Multnomah County Circuit Court).

- The Parent Education Program provides relevant legal and co-parenting information to nearly 2,500 Multnomah County parents each year. This service is offered virtually.
- Mediators provide child custody and parenting time mediation to over 1,000 families per year. In September of 2021, we began a more intensive co-parent coaching program to court ordered and voluntary clients experiencing higher levels of ongoing conflict. Since the inception of the coaching program, we have served over 100 parents.
- Parental Access and Visitation (PAV) grant funds help families when there has been a significant disruption in the parent/child relationship. This is a specialized program where families receive enhanced support to attempt to reconnect children with an estranged parent. We serve nearly 150 parents per year in the PAV program with a variety of interventions.
- Mediation training is a service provided by FRS to counties and mediators throughout the state. This program also hosts mediation internships for people pursuing mediation as a career path.

In 2022, there were 2,175 divorces in Multnomah County. Between 4% and 25% of separations are considered high conflict. FRS provides the skills, strategies, and insights to help high conflict couples or couples who are at risk for becoming high conflict navigate through the separation process. This program helps to reduce the amount of overall conflict children are exposed to during the separation process, as children exposed to high conflict separations have demonstrated immediate effects (Post Trauma Stress Syndrome) and long term effects (Post Traumatic Stress Disorder) (Lange et al., 2022).

Performance Measures

Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target
Output	Number of mediation appointments kept	1,013	1,100	1,100	1,100
Outcome	Percent of individuals satisfied with parent education classes	87%	90%	90%	90%
Outcome	Percent of clients who reported that they learned new skills, ideas or behaviors	N/A	N/A	85%	85%

Performance Measures Descriptions

A new measure was added that will be collected across programs embedded in this program offer.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Department Requested General Fund	Department Requested Other Funds
Program Expenses	2024	2024	2025	2025
Personnel	\$636,816	\$748,794	\$661,996	\$805,787
Contractual Services	\$5,395	\$71,790	\$5,573	\$74,200
Materials & Supplies	\$2,340	\$20,623	\$2,340	\$20,621
Internal Services	\$0	\$300,216	\$0	\$335,444
Total GF/non-GF	\$644,551	\$1,141,423	\$669,909	\$1,236,052
Program Total:	\$1,785,974		\$1,905,961	
Program FTE	4.09	4.91	4.08	4.92

Program Revenues				
Fees, Permits & Charges	\$0	\$234,263	\$0	\$187,036
Intergovernmental	\$0	\$894,160	\$0	\$978,834
Beginning Working Capital	\$0	\$0	\$0	\$64,782
Service Charges	\$0	\$13,000	\$0	\$5,400
Total Revenue	\$0	\$1,141,423	\$0	\$1,236,052

Explanation of Revenues

This program generates \$166,556 in indirect revenues.

This is part of the County General Fund, Federal through State \$82,339, direct State \$961,277, and fees \$192,436.

- 1) \$961,277 State funding supports conciliation and mediation services. Received total FY24 \$896,495 from State on 09/06/2023. FY2025 budget is per FY 2024 actual plus BWC \$64,782 projection of FY24 excess revenue.
- 2) \$68,175 Conciliation Services fee \$10 collected as part of \$60 marriage license fees per ORS 107.615. FY2025 budget per the average of FY 2023 actual plus FY 2024 current year estimate.
- 3) \$118,861 Parenting Education Program fees. Fee of \$70 is collected per ORS 205.320,107.510 to 107.610. FY2025 budget is based on the average of FY 2023 actuals plus FY 2024 current year estimate.
- 4) \$5,400 Registration fees for the annual training "Domestic Relations Custody & Parenting Time Mediation Training"
- 5) \$82,339 Access & Visitation grant from US Dept. of Health and Human Services. Funding provides access & visitation services to non-custodial parents having difficulty establishing visitation and a legally enforceable parenting plan. Award ends 09/30/2024. FY 2025 budget assumes the current funding of \$82,339 will continue.

Significant Program Changes

Last Year this program was: FY 2024: 50052 Family Resolution Services (FRS)

Personnel Costs: Shifted 0.01FTE from CGF to Other Funds to balance.