

Program #50052 - Juvenile Family Resolution Services (FRS)
FY 2026 Adopted
Department: Community Justice

Program Contact: Kyla Armstrong Romero

Program Offer Type: Operating

Program Offer Stage: Adopted

Related Programs:
Program Characteristics:
Program Description

Family Resolution Services (FRS) offers parent information and conflict resolution services to support positive connections as families change. The interventions offered through Family Resolution Services promote communication and co-parenting strategies for a wide range of families and situations including amicable separation, domestic violence, substance use, and/or parent/child estrangement.

Family Resolution Services is housed at the Multnomah County Courthouse and offers services by phone, virtually, and in person. FRS assists families involved with the family court and plays a critical role in supporting families to limit children's exposure to ongoing parental conflict. Parent education and mediation are court mandated services for parents involved in the family court system per state statute under ORS 3.425, ORS 107.755, ORS 107.765, and Supplemental Local Rules 8.031 and 8.037 of the Multnomah County Circuit Court).

The program includes:

- The Parent Education Program provides legal and co-parenting information to nearly 2,500 Multnomah County parents each year.
- Child custody and parenting time mediation.
- Intensive co-parent coaching program to court ordered and voluntary clients experiencing higher levels of ongoing conflict.
- Parental Access and Visitation (PAV) grant provides enhanced support to attempt to reconnect children with an estranged parent.
- Mediation training for counties and mediators throughout the state. This program also hosts mediation internships for people pursuing mediation as a career path.

In 2023 there were 2,493 dissolution of marriage cases filed for married parents, and 605 custody/parenting time cases filed by non-married parents. This brings the total number of domestic relations family law cases filed in 2023 to approximately 3,100. FRS provides the skills, strategies, and insights to help high conflict couples or couples who are at risk for becoming high conflict to navigate through the separation process. This program helps to reduce the amount of overall conflict children are exposed to during the separation process, as children exposed to high conflict separations have demonstrated immediate effects (Post Trauma Stress Syndrome) and long term effects (Post Traumatic Stress Disorder) (Lange et al., 2022).

Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	Number of mediation appointments kept	1,045	1,100	1,100	1,100
Outcome	Percent of individuals satisfied with parent education classes	94%	90%	90%	90%
Outcome	Percent of clients who reported that they learned new skills, ideas, or behaviors	89%	85%	85%	85%

Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$665,558	\$805,787	\$803,538	\$744,087
Contractual Services	\$5,573	\$74,200	\$5,573	\$74,200
Materials & Supplies	\$2,340	\$20,024	\$2,340	\$42,035
Internal Services	\$0	\$336,041	\$0	\$318,292
Total GF/non-GF	\$673,471	\$1,236,052	\$811,451	\$1,178,614
Program Total:	\$1,909,523		\$1,990,065	
Program FTE	4.08	4.92	4.68	4.32

Program Revenues				
Fees, Permits & Charges	\$0	\$187,036	\$0	\$193,280
Intergovernmental	\$0	\$978,834	\$0	\$978,834
Service Charges	\$0	\$5,400	\$0	\$6,500
Total Revenue	\$0	\$1,171,270	\$0	\$1,178,614

Explanation of Revenues

This program generates \$156,318 in indirect revenues.

This program is funded by County General Fund and through Federal, State, and fees to include:

- 1) \$902,995 State funding supports conciliation and mediation services.
- 2) \$82,530 Conciliation Services fee \$10 collected as part of \$60 marriage license fees per ORS 107.615.
- 3) \$110,750 Parenting Education Program fees. Fee of \$70 is collected per ORS 205.320, 107.510 to 107.610.
- 4) \$82,339 Access & Visitation grant from US Dept. of Health and Human Services. Funding provides access & visitation services to non-custodial parents having difficulty establishing visitation and a legally enforceable parenting plan.

Significant Program Changes

Last Year this program was: FY 2025: 50052 Family Resolution Services (FRS)