

Division: Juvenile Services Division

Program Characteristics:

Program Description

Family Resolution Services (FRS) assists families involved with family court and plays a critical role in supporting families to limit children’s exposure to ongoing parental conflict. The interventions offered through FRS promote communication and co-parenting strategies for families and situations including amicable separation, domestic violence, substance use, and/or parent/child estrangement.

Parent education and mediation are court mandated services for parents involved in the family court system per State statute under ORS 3.425, ORS 107.755, ORS 107.765, and Supplemental Local Rules 8.031 and 8.037 of the Multnomah County Circuit Court. Located at the Multnomah County Courthouse, services are offered by phone, virtually, and in person.

The program includes:

- The Parent Education Program
- Child custody and parenting time mediation
- Intensive co-parent coaching program to court ordered and voluntary clients
- Parental Access and Visitation (PAV) grant that aims to reconnect children with an estranged parent.
- Mediation training for counties and mediators throughout the state

Equity Statement

FRS supports equity with an accessible, trauma-informed conflict-resolution model that helps families navigate separation and co-parenting. Mediation and mandated education are offered in multiple formats to ensure equitable participation for all. Families benefit from learning skills that limit children’s exposure to conflict and strengthen overall family stability and more equitable outcomes in the court system.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$803,538	\$744,087	\$477,870	\$1,123,179
Contractual Services	\$5,573	\$74,200	\$5,573	\$50,000
Materials & Supplies	\$2,340	\$42,035	\$2,340	\$23,772
Internal Services	\$0	\$318,292	\$0	\$404,884
Total GF/non-GF	\$811,451	\$1,178,614	\$485,783	\$1,601,835
Total Expenses:	\$1,990,065		\$2,087,618	
Program FTE	4.68	4.32	2.66	6.34
Program Revenues				
Fees, Permits & Charges	\$0	\$193,280	\$0	\$213,000
Intergovernmental	\$0	\$978,834	\$0	\$1,382,335
Service Charges	\$0	\$6,500	\$0	\$6,500
Total Revenue	\$0	\$1,178,614	\$0	\$1,601,835

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of mediation appointments kept	1,610	1,650	1,700