



Courtesy of Travel Portland

Multnomah County Information Technology Division

The Information Technology division consists of approximately 170 full-time employees. Our customer base includes County staff located in 132 buildings throughout the Portland Metro area.

In addition, we provide services and partner with many external government agencies, application service providers, non-profit service providers, and others.

Our environment includes approximately 400 physical and virtual servers running Microsoft Windows, UNIX, and Linux. We support approximately 700 business applications throughout the County, as well as 8,000 voice/fax lines and multiple call centers. Our mobility services continue

to expand with remote connectivity and wireless devices.

Most of our IT staff are centrally located in the Multnomah Building at SE Hawthorne and Grand.



Courtesy of Jamie Francis, Travel Portland



Photo by Kristin Beadle (www.beadleedesign.com)



Photo by Kristin Beadle (www.beadleedesign.com)

IT Priorities

01. Maintain secure and reliable IT services

- > Cybersecurity and Privacy
- > Business Intelligence and Analytics
- > Workforce and Workspace Mobility
- > Enterprise Resource Planning
- > Disaster Readiness
- > Workforce Recruitment, Development, and Retention
- > Infrastructure Modernization
- > Health System Transformation

02. Provide new capabilities to Customers

IT priorities are reviewed and governed by oversight groups in each County Department. The County Operations Council, a cross-departmental committee, reviews and advises on priorities for the IT Innovation Fund in order to allocate

resources to the projects deemed to provide the highest business value to Multnomah County. IT then delivers new technology capabilities.

03. Transform IT

Most IT services are centralized in a single organization under the County Chair. Our internal work units include Infrastructure Services, Applications Services, and Planning and Administration. Our focus on IT transformation includes the implementation of project and portfolio management to improve processes in demand management, project management, resource and application portfolio management, performance management, and ITIL service management. This is a very exciting time in County IT with many opportunities for staff to further develop professionally.



Courtesy of Tim Jewett, Travel Portland



Courtesy of Jim Fullan, Travel Portland



Photo by Kristin Beadle (www.beadleddesign.com)



Courtesy of Torsten Kjellstrand, Travel Portland

Multnomah County

THE ORGANIZATION

At Multnomah County, our organization’s top priority is to meet the many needs of our residents. We provide a wide array of essential services to include but not limited to: health, community justice, roads, elections, libraries, jails, bridges, tax and assessment, marriage licenses, animal services, passports, mental health and addiction services.

The County and its departments are governed by our non-partisan, publicly-elected Board of County Commissioners. The Board is made up of four Commissioners representing their respective districts and the Chair of the Board, who serves as the Chief Executive Officer for the County.

Our diverse, dynamic workforce is comprised of more than 6,000 employees whose collective work touches every person who lives, works or does business in Multnomah County. As an organization, we value a culture of inclusivity, sustainability and

innovation. And we continuously strive to improve the quality of life for county employees and residents alike.

Working for Multnomah County means having the opportunity to make a real difference in the community, no matter what position you hold.

ABOUT THE AREA

Extraordinary natural surroundings, great food, music and a vast array of cultural experiences; it’s all part of life in Multnomah County.

Multnomah County is Oregon’s most densely populated county and home to Portland, Oregon’s largest city. Boasting lush forests, dramatic waterfalls and the stunning Columbia River Gorge, the County offers endless options for outdoor pursuits, while Portland’s enviable livability, superior public transit, green attitude, and world-class food scene draw accolades from around the country.

As Oregon’s cultural center, there’s a thriving music scene to discover; art, history, and science museums to explore; local sports teams to cheer; and tax-free shopping to appreciate. With a population close to 748,000 and an area of 465 square miles, Multnomah County includes not only the city of Portland, but Fairview, Gresham, Maywood Park, Troutdale and Wood Village.



Courtesy of Julia Grieve, Travel Portland



Courtesy of www.MtHoodTerritory.com



Courtesy of Travel Portland

Compensation and Benefits

Multnomah County offers a comprehensive benefits package to its employees.

Benefits include but are not limited to:

- Medical, dental, and vision coverage for spouses, domestic partners, and other eligible dependents (some employee premium payment required).
- Generous accrual schedule for paid vacation leave.
- Accrued sick leave.
- 10 paid holidays per year.
- Automatic enrollment for Long-Term Disability Insurance.
- Basic Life Insurance coverage.
- Optional enrollment for Short-Term Disability Insurance.
- 100% subsidized mass transit pass for regular full- and part-time employees.
- Optional Lifestyle Life Insurance coverage.
- EAP (Employee Assistance Program).

- Health and Wellness programs.
- Dependent Care Assistance Program (DCAP), an option program that allows employees to enroll and contribute (on a pre-tax basis) to a flexible spending account for the payment of eligible dependent/elder care expenses.
- Fully paid participation in OPSRP (Oregon Public Service Retirement Plan). The County pays both the employer and the employee's shares of the retirement contribution (6% of wages).
- Optional participation in the MERP (Medical Expense Reimbursement Plan), a flexible spending account for the payment of out-of-pocket medical and dental expenses

All benefits are subject to review and change by Multnomah County.