

Family Caregiver Support Program (FCSP)
Supplemental Services UPDATE April 25, 2017:

Multnomah County now requires that we buy all supplemental services through Amazon or via the web for things such as durable medical supplies, etc. We are no longer able to purchase items through local businesses directly.

This is a significant change. To submit a request, ask the client for the exact item information and the price they were given on-line or at a particular store and put the information on the FCSP Intake Form. In order to mail the items to the client we will send the client an "Authorization to Disclose information for direct shipment" form to sign and a return envelope for them to send back to Multnomah County FCSP.

When the signed Authorization to Disclose Information is received, Multnomah County will then order the item(s) on-line. We will notify the case manager when the item has shipped so the case manager can notify their client.

Fred Meyers purchase orders are still an option since they also have a contract with Multnomah County, however their inventory can be low so if a client has a large order they may have to call the Fred Meyers and make a special order. Fred Meyers would then contact the client when the order is ready and the client could then take their purchase order to Fred Meyers and pick up their order.

For services like massage and other self care services provided by a provider, things stay the same. Please note there is a list of providers on the Provider Page who are set up to bill Multnomah County. If the client has a provider who is not on our list, note the provider's name and contact information so we can contact them to confirm they are licensed, bonded and insured and are willing to complete the Multnomah County paperwork for payment.

As always, if you have any questions please let me know.

Wishing you all well,
Loriann

Loriann McNeill
Multnomah County Family Caregiver Support Program
Multnomah County Aging, Disability and Veterans Services
421 SW Oak St. Suite 510
Portland OR 97204
[503-988-3646](tel:503-988-3646)

direct: [503.988.8210](tel:503.988.8210)
loriann.mcneill@multco.us