

Program #91006A - Animal Services Field Services

Community Services **Program Contact:** Jackie Rose 6/30/2016

Department: Program Offer Type: Existing Operating Program Program Offer Stage: As Adopted

Related Programs:

Program Characteristics:

Executive Summary

The Field Services program provides 24 hour public safety emergency response to calls concerning animals attacking and injuring people and animals; 24 hour emergency animal rescue for injured, sick and abused animals; investigation services for animal bite cases, and animal abuse and neglect cases; enforces city, county and state laws; and provides community education and assistance in helping resolve neighborhood animal nuisances. Service is provided to the community seven (7) days a week. This program serves all cities and unincorporated areas in Multnomah County.

Program Summary

The Field Services program delivers the following services: 1) Emergency public safety protection: responds to calls on dangerous dog attacks injuring people and other animals. 2) Emergency animal rescue: responds and rescues injured, sick, abused and neglected animals. 3) Public health protection: investigates reports of animal bites, quarantines animals for rabies and enforces state rabies laws. 4) Animal welfare protection: investigates cases of animal neglect, abuse and abandonment; dog fighting; and, ensures humane standards of animal care in licensed animal facilities. This unit also works collaboratively with law enforcement agencies and District Attorney on criminal cases involving animals. 5) Promotes neighborhood livability: assists the public in resolving neighborhood nuisances involving animals; regulates potentially dangerous dog ownership, and impounds stray animals. 6) Community education: promotes responsible pet ownership and enforces City, County, and State laws involving animals. 7) Manages the administrative hearings process to resolve ordinance violations.

Performance Measures								
Measure Type	Primary Measure	FY15 Actual	FY16 Purchased	FY16 Estimate	FY17 Offer			
Output	Calls for Service	20,797	10,030	20,000	20,000			
Outcome	Priority Investigation Response Time (days)	1.44	1.02	1.5	1.5			
Output	Notices of Infractions Issued	14,456	6,646	13,000	13,500			

Performance Measures Descriptions

Calls for service is an output measure of service demand. The Priority Investigation Response Time measures the time from the initial call received to first contact by an officer. Priority investigations are cases of animal cruelty and neglect, animal bites, and Potentially Dangerous Dogs. In FY15, Field Services responded to 20,797 calls for service: 395 emergency calls; 757 bite investigations; 788 animal cruelty/welfare investigations; 1,262 dead animal service calls; and 13,712 license violations.

Legal / Contractual Obligation

ORS 609.010 to 609.190 pertains to Animal Control mandates. Includes: Dogs running at large prohibited; Potentially Dangerous and Dangerous Dogs regulations; Dogs as Public Nuisance prohibited; Impoundment and shelter requirements for violations; Dog License requirements; Impoundment of Dogs harming livestock requirements. ORS 609.205 pertains to prohibitions against keeping wild or exotic animals. ORS 433.340 to 433.390 pertains to Rabies Control - includes: requirement to report animal bites; impoundment, quarantine and disposition requirements; inoculations against rabies requirements; records requirements; and requirement for all fees to go to the County dog control fund. Multnomah County Code Chapter 13 provides local regulations for animal ownership.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2016	2016	2017	2017
Personnel	\$1,205,927	\$0	\$1,242,573	\$0
Contractual Services	\$96,854	\$0	\$96,854	\$0
Materials & Supplies	\$42,200	\$0	\$42,200	\$0
Internal Services	\$235,207	\$0	\$180,975	\$0
Cash Transfers	\$0	\$20,000	\$0	\$20,000
Total GF/non-GF	\$1,580,188	\$20,000	\$1,562,602	\$20,000
Program Total:	\$1,600,188		\$1,582,602	
Program FTE	14.00	0.00	14.00	0.00

Program Revenues							
Other / Miscellaneous	\$0	\$20,000	\$0	\$20,000			
Financing Sources	\$20,000	\$0	\$20,000	\$0			
Total Revenue	\$20,000	\$20,000	\$20,000	\$20,000			

Explanation of Revenues

Revenue from Notice of Infractions fines: Projected (800) Notices of Infraction issued @ an average of \$25/notice = \$20,000. In the General Fund, the \$20,000 revenue represents the cash transfer from the Animal Services Fund to the General Fund.

Significant Program Changes

Last Year this program was: FY 2016: 91006-16 Animal Services Field Services