



Multnomah County  
Veterans' Services

(503) 988-VETS (8387)

VA CRISIS LINE  
1-800-273-8255 & PRESS 1

VA HOSPITAL  
(503) 220-8262

VA CLAIMS STATUS  
1-800-827-1000

VETERANS' COMMUNITY RESOURCE  
& REFERRAL CENTER  
(503) 808-1256

[Veteran.Services@multco.us](mailto:Veteran.Services@multco.us)

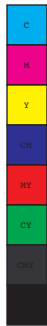
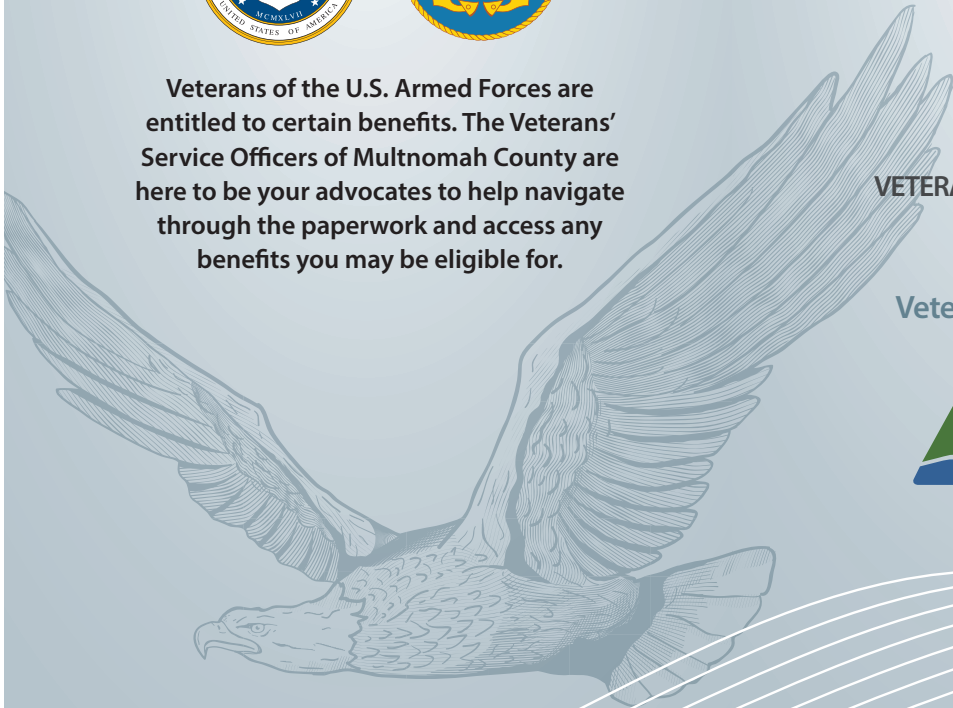


Multnomah County  
Veterans' Services

FOR ALL  
WHO SERVED



Veterans of the U.S. Armed Forces are entitled to certain benefits. The Veterans' Service Officers of Multnomah County are here to be your advocates to help navigate through the paperwork and access any benefits you may be eligible for.





## Multnomah County Veterans' Services



### WHO IS A VETERAN?

If you have ever served in the military—you are a Veteran. Where and how long you served along with the status of your discharge from service will determine what benefits you may be eligible for. Meeting with a County Veterans' Service Officer (VSO) will help ensure that you receive any and all benefits that you and your family are eligible for!

### WHAT DO COUNTY VETERANS' SERVICE OFFICERS DO?

A VSO will ensure that Veterans and their families receive all state and federal benefits available to them. VSO's do this by providing effective and dedicated representation to veterans and their families, **free of charge**. There are some "financial planners" or "veterans' counselors" who charge a "consultation fee" for doing this work, which may cost you hundreds of dollars and may not even get you the benefits you are entitled to. You will never receive a bill from us! VSO's are trained and accredited by the Oregon Department of Veterans' Affairs to represent veterans in their claims for benefits. VSO's are versed in applicable state and federal laws to provide the best representation possible.

The County Veterans' Service Office should be the first stop for all recently discharged service members and anyone who has served in any of our armed forces branches to receive a complete benefit explanation.

### BENEFITS A VETERAN COULD BE ELIGIBLE TO RECEIVE:

**Compensation:** service-connected disability for injuries incurred in or aggravated by military service.

**Pension:** a needs-based/income-based pension for honorably discharged veterans with war time service.

### SURVIVORS' BENEFITS INCLUDE:

**Dependency and Indemnity Compensation (DIC):** A monthly payment for surviving dependents of certain Veterans.

**Death Pension:** A needs-based pension for certain dependents of honorably discharged veterans with war-time service.

### WHERE ARE VSO'S LOCATED IN MULTNOMAH COUNTY?

Our main office is located in downtown Portland. For ease of access VSO's have field offices throughout Multnomah County. You can schedule an appointment to meet with a VSO at any of these locations.

In addition to the many services we provide Veterans, we also have a VSO who visits incarcerated Veterans at the two county jails. This allows Veterans in the penal system to access programs such as enrollment in the VA health care system, information on discharge upgrades, access to substance abuse treatment programs and involvement with the Veterans probationary docket.

Call **503-988-VETS** today to schedule your appointment with a Multnomah County VSO.

This is a free service from start to finish.

**No consultation fee, no fee for service, no percentage of your benefits received... FREE!**

We do not work for the VA and it is our number one priority to help you access the benefits you are entitled to!

The VSO office is part of Multnomah County's Department of County Human Services which offers many other programs that may also be beneficial to you. For information on these programs, visit [www.multco.us/ads](http://www.multco.us/ads) or call the Aging and Disability Resource Connection (ADRC) Helpline at **(503) 988-3646**.

*“ I am new to the process of accessing my benefits and was a bit unclear on how to navigate the forms, timing and requirements.*

*The CVSO provided an initial consultation and discussed forms and language to use to clearly represent the case to the VA. The CVSO reviewed my completed forms making sure I had filled information out clearly and correctly. She was so valuable in keeping my claim process in motion to be completed in the shortest possible time.*

*Left to my own efforts, I'm fearful the process would have been twice as long, maybe still unresolved. She demonstrated compassion and a real motivation to provide information and counsel. Her services were instrumental in my completing the process resulting in a successful outcome.*

*”*

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