

#### Program #10055A - Diversion

2/17/2017

Department: Nondepartmental Program Contact: Marc Jolin

Program Offer Type: Existing Operating Program Program Offer Stage: As Requested

Related Programs:

Program Characteristics: In Target

### **Executive Summary**

Multiple A Home for Everyone workgroups identified diversion as a critical strategy to reduce the number of people experiencing street and shelter homelessness in our community. This program offer continues existing capacity to divert people from homelessness through partnerships with the domestic violence system, the family system, the corrections and healthcare systems, as well as 211info. Together these investments will divert at least 500 people out of street and shelter homelessness.

### **Program Summary**

Diversion programs vary by implementation, but have in common the assessment of an individual who is facing living on the streets or in shelter to determine whether they have a housing option they could access with a modest, typically one-time, investment. Diversion is recognized nationally and locally as a critical tool in reducing street and shelter homelessness.

Family Diversion: We anticipate that by the end of FY 2017 we will have diverted over 200 families from shelter. Diversion has been a successful intervention both preventing families from coming to shelter and moving families out of shelter quickly. All families are surveyed to determine if they have an immediate housing option and, if so, diversion resources are used to help them capitalize on that opportunity. Given that our East Side Family Shelter has been significantly above capacity since opening in February 2016, this program is particularly critical.

Corrections Diversion: Diversion resources are targeted to people leaving incarceration through a partnership with DCJ that offers African American men, in particular, access to employment, treatment, and housing assistance resources to ensure that they do not become homeless.

DV Diversion: DV Diversion services focus on preventing homelessness and diverting survivors and their children from shelters. Diversion services offer flexible, rapid response that allows survivors to avoid the trauma and safety risks of becoming homeless through eviction prevention or housing placement. These services reach more than 500 individuals annually and serve a diverse population, with 75% identifying as people of color.

Hospital Diversion: This partnership with the hospital system provides essential rental assistance and care coordination resources to hospital discharge workers to allow patients to discharge to housing options and not to the streets or shelter.

Ticket Home: This program diverts individuals from the streets and shelter through one-time transportation assistance to a location where they have a verifiable housing option. Most commonly this program reunites individuals with family in other communities. More than 200 people participated in the program during its first year.

Performance Measures								
Measure Type	Primary Measure	FY16 Actual	FY17 Purchased	FY17 Estimate	FY18 Offer			
Output	Number of people assisted with diversion funds	N/A	500	500	500			
Outcome	Percentage of individuals retaining housing at 6 months of exiting program	N/A	75%	75%	75%			

#### **Performance Measures Descriptions**

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2017	2017	2018	2018
Contractual Services	\$440,000	\$1,100,000	\$471,970	\$1,004,070
Total GF/non-GF	\$440,000	\$1,100,000	\$471,970	\$1,004,070
Program Total: \$1,540,000		\$1,476,040		
Program FTE	0.00	0.00	0.00	0.00

Program Revenues							
Intergovernmental	\$0	\$0	\$0	\$1,004,070			
Total Revenue	\$0	\$0	\$0	\$1,004,070			

## **Explanation of Revenues**

City of Portland General Fund \$1,004,070

# Significant Program Changes

Last Year this program was: FY 2017: 10065 Diversion - Expanded Services