

## Program #40022 - Mid County Health Clinic

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**Department: Health Department** 

**Program Offer Type: Existing Operating Program** Program Offer Stage: As Requested

**Related Programs:** 

Program Characteristics: In Target

### **Executive Summary**

Mid-County Health Center (MCHC) serves clients in one of the poorest and most culturally diverse areas of Multnomah County. MCHC provides vital health services for patients who, even if insured, would remain isolated from medical care because of where they live, the language they speak and their higher level of complex healthcare needs. With its Refugee Program and culturally competent staff, MCHC is an important health care safety net for the community. The clinic provides a medical home to approximately 11,000 patients.

## **Program Summary**

MCHC provides culturally competent, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. Care that addresses patients' beliefs and culture is more likely to succeed in improving and maintaining their health. MCHC is tightly linked with refugee resettlement agencies (i.e., SOAR, IRCO, Catholic Charities). About 80% of all clients are immigrants or were refugees (Russia, Somalia, Sudan, Latin America, Vietnam, Iraq, Iran, etc.). Staff represent approximately 25 different countries and more than 60% of the MCHC staff speak a second language. Many are immigrants and a few were refugees themselves. MCHC services are designed specifically to prevent people from needing more costly and often less appropriate care. The immigrant and refugee populations often receive little preventative care at home, leading to a disproportionately high rate of serious medical conditions (ie. diabetes, hypertension, heart disease, cancer). Many client families have three or more children: often with serious health problems (ie. asthma, diabetes, poor nutrition, no dental care. post-traumatic stress, etc.) which impact their schooling and development. This program helps them with pediatric and prenatal services as well as referrals. Many children receive their first complete set of vaccines at MCHC.

Performance Measures									
Measure Type	Primary Measure	FY16 Actual	FY17 Purchased	FY17 Estimate	FY18 Offer				
Output	Number of patients with a Mid County Health Center assigned PCP	14,000	20,000	12,000	14,000				
Outcome	% of children who are up to date on immunizations at 24 months of age	85%	85%	37%	78%				

#### **Performance Measures Descriptions**

Outcome: Number of patients with a MCHC assigned PCP

Outcome: % of children who are immunized at 24 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life. (Performance Measure 2 CY estimate is well below target due primarily to a national change to recommended vaccination schedule.)

## **Legal / Contractual Obligation**

MCHC complies with the Bureau of Primary Health Care (BPHC) grant, state Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CCO contractual obligations. MCHC meets all Federally Qualified Health Center (FQHC) designated requirements.

# Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2017	2017	2018	2018
Personnel	\$5,603,225	\$4,917,714	\$4,762,981	\$3,253,933
Contractual Services	\$276,500	\$103,397	\$0	\$326,832
Materials & Supplies	\$17,266	\$446,358	\$5,506	\$498,481
Internal Services	\$1,505,725	\$1,084,339	\$1,524,948	\$887,006
Total GF/non-GF	\$7,402,716	\$6,551,808	\$6,293,435	\$4,966,252
Program Total:	\$13,954,524		\$11,259,687	
Program FTE	58.00	31.60	49.90	18.70

Program Revenues								
Indirect for Dept. Admin	\$1,002,127	\$0	\$749,563	\$0				
Intergovernmental	\$0	\$969,253	\$0	\$661,474				
Service Charges	\$7,536,451	\$5,632,997	\$6,288,021	\$4,304,778				
Total Revenue	\$8,538,578	\$6,602,250	\$7,037,584	\$4,966,252				

## **Explanation of Revenues**

Mid County Health Clinic is supported by federal BPHC grant, state family planning grant, state funds for maternal & child health services through the inter-governmental agreement between Multnomah County as the Local Public Health Authority (LPHA), county general fund, and medical fees.

Medical Fees: \$10,592,799

Federal Primary Care grant: \$630,310 State Family Planning grant: \$31,164

## Significant Program Changes

Last Year this program was: FY 2017: 40022 Mid County Health Clinic

FY17 included staffing and visit revenues for an October 2016 launch of Saturday clinics, which has been delayed.