Multnomah				
Program #78200 - Facili	ties Director's Office			2/17/2017
Department:	County Assets	Program Contact:	Henry Alaman	
Program Offer Type:	Administration	Program Offer Stage:	As Requested	
Related Programs:				
Program Characteristic	s: In Target			

Executive Summary

The Facilities Director's Office provides comprehensive strategic and operational guidance for facilities related issues to County executives and operating departments. It directs and supports the strategies, policies, and operations of the Facilities and Property Management Division within the Department of County Assets and guides the proper operation of all County occupied facilities (owned and leased).

Program Summary

The Facilities Director's Office provides the oversight and direction that ensures the functionality and safety of the County's built environment by integrating people, place, processes and technology. Working with County departments, the Facilities and Property Management Division creates safe and cost effective work environments for County programs operating in a wide variety of facilities, from office space to jails to health clinics and libraries.

The Director's Office provides leadership and cohesive management of the division's work units, including: Client Services, Strategic Planning, Capital Improvement and Operations & Maintenance. It ensures that division strategies, policies, procedures and activities are guided by Countywide goals and initiatives. This office is responsible for centralizing and maintaining all critical building information, managing the Moves/Adds/Changes (MAC) program, administering the division-wide process improvement projects, and overseeing key performance and benchmark metrics.

Performance Measures					
Primary Measure	FY16 Actual	FY17 Purchased	FY17 Estimate	FY18 Offer	
Facility Portfolio Performance Report Completed	N/A	1	1	1	
Percent of employee performance evaluations completed.	70%	90%	80%	90%	
	Primary Measure Facility Portfolio Performance Report Completed Percent of employee performance evaluations	Primary MeasureFY16 ActualFacility Portfolio Performance Report CompletedN/APercent of employee performance evaluations70%	Primary MeasureFY16 ActualFY17 PurchasedFacility Portfolio Performance Report CompletedN/A1Percent of employee performance evaluations70%90%	FY16 ActualFY17 PurchasedFY17 EstimateFacility Portfolio Performance Report CompletedN/A11Percent of employee performance evaluations70%90%80%	

PM #1: All employees will receive annual feedback on their performance, develop appropriate work goals and competencies, and assess professional development opportunities. Lower completion rates in FY 2016 and FY 2017 due to vacancies in 3 manager and 1 supervisor positions.

PM #2: Portfolio performance report demonstrates effectiveness of current initiatives and informs future strategies.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2017	2017	2018	2018
Personnel	\$0	\$1,561,262	\$0	\$1,551,371
Contractual Services	\$0	\$109,487	\$0	\$156,153
Materials & Supplies	\$0	\$180,386	\$0	\$516,620
Internal Services	\$0	\$2,131,608	\$0	\$1,908,637
Unappropriated & Contingency	\$0	\$500,000	\$0	\$0
Total GF/non-GF	\$0	\$4,482,743	\$0	\$4,132,781
Program Total:	\$4,482,743		\$4,132,781	
Program FTE	0.00	11.25	0.00	11.25

Flogram Revenues				
Other / Miscellaneous	\$0	\$2,547,545	\$0	\$2,351,837
Beginning Working Capital	\$0	\$500,000	\$0	\$0
Service Charges	\$0	\$1,272,568	\$0	\$1,780,944
Total Revenue	\$0	\$4,320,113	\$0	\$4,132,781

Explanation of Revenues

Facilities Operating Fund programs such as this one are supported primarily by internal service revenue from County departments, with less than 5% of revenue from external customers. Estimates reflect the amounts needed to cover actual expenses.

Significant Program Changes

Last Year this program was: FY 2017: 78200 Facilities Director's Office