

## FAQs for Transit TRP's

**Q: When do my Transit TRP funds become available on my Benny Card?**

A: The amount you contribute each pay period will be sent over to PacificSource Administrators as soon as payroll processing is completed. Due to varying processing times, it could be several days after the pay date before funds are loaded onto your Benny Card.

**Q: Can I send in claims for reimbursement for my Transit expenses or do I have to use the Benny Card?**

A: You must always use the Benny Card when making eligible Transit purchases. Manual claims via fax/mail/email/online are not allowed. This restriction only applies to the Transit TRP.

**Q: What if I want to cancel my enrollment?**

A: You can make changes to your account at any time during the year (up to 1x per month). This includes enrolling, changing (such as increasing or decreasing your goal amount), and cancelling your account. The Transit TRP is not tied to open enrollment rules.

**Q: Do my Transit TRP funds expire?**

A: Your funds do not expire unless you leave employment with Multnomah County. The funds in your Transit TRP will continue to roll over month to month, year to year, as long as you're still an employee.

**Q: What happens to my Transit TRP funds if I leave employment with Multnomah County?**

A: The Transit TRP is available only for travel to/from work. When your employment ends, you will lose access to your Transit TRP and any remaining funds after the official date of your termination will be forfeited.

**Q: Why is the Transit TRP maximum enrollment amount less than the Parking TRP maximum?**

A: The Transit TRP maximum enrollment amount is \$77.50 per pay period. Multnomah County Employees receive a free Universal Trimet Pass, and the value of the Universal Trimet Pass must be counted against the IRS allowable Transit TRP enrollment amount.

**Q: What expenses are eligible for Transit TRP?**

[Eligible Commuter Expenses List](#)

**Q: I have already purchased a yearly Transit pass (C-Tran, etc). Can I enroll in the Transit TRP and be reimbursed for the remaining months of the calendar year?**

A: Expenses are not eligible if incurred prior to the start date of your Transit TRP enrollment.

**Q: I lost my Trimet Pass and have paid the Benefits Office for the remaining months of the year to receive a replacement Trimet Pass. Can I be reimbursed for those expenses?**

A: Since there is no way for you to use the required Benny Card at the time you purchase the prorated replacement pass, that expense would not be eligible for reimbursement under the Transit TRP.