



Program #60230 - Alarm Program FY 2024 Department Requested

Department: Sheriff **Program Contact:** Francis Cop
Program Offer Type: Existing **Program Offer Stage:** Department Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

The citizens of Oregon have designated certain activities be regulated in support of a safe and livable community. One of these activities is the MCSO’s Alarm Program which administers and manages the reporting of legitimate and false alarms. False alarms are subject to penalties in an effort of reduce their number and unnecessary responses by law enforcement. The Program presently manages approximately 8,000 alarm customers.

Program Description

Within the Law Enforcement Support Unit, the Alarms program issues burglary and robbery alarm permits for both residential and business customers located in unincorporated Multnomah County as well as in five cities located in East Multnomah County. Approximately 8,000 alarm customers are managed within the Alarms program. A False Alarm Reduction Program is operated for all residents and business, inclusive of all ethnicities, cultures and diverse backgrounds, which tracks burglary and robbery alarm events in the areas we serve.

Effective alarm use management increases the probability that the alarm calls law enforcement responds to will be valid alarm calls. Additionally, reducing false alarm calls conserves scarce public safety resources by reducing the time that law enforcement officers respond to false alarms. The program includes penalties for the reporting of false alarms, which motivates alarm customers to properly maintain their equipment and exercise sound alarm-use practices. False alarm response is an inefficient use of law enforcement time and resources and presents potential safety concerns for innocent citizens and law enforcement, as a result of an armed response. Additionally, we continue to increase our alarm education outreach to the general public to focus particularly on those who install their own alarms to ensure they know the laws, are compliant, and have information on maintaining alarms for optimum safety. Making this information accessible to everyone is a priority for the Sheriff’s office. The efficient use and management of properly working alarm systems provides increased security for the community, a reduction in criminal offenses, more effective law enforcement, and cost savings for Multnomah County and the cities we serve.

Performance Measures

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	Number of alarm events	2,660	2,900	2,500	2,850
Outcome	Number of false alarms dispatches completed	2,039	2,100	2,300	2,400
Output	Number of new alarm permits issued	528	800	600	700
Output	Number of existing alarm permits renewed	7,061	8,100	8,000	8,500

Performance Measures Descriptions

The performance measures for the Alarms Unit are all generated out of CryWolf.

Legal / Contractual Obligation

Alarm permitting is mandated in Unincorporated by MCC 15.703 and contracts with the cities of Gresham, Fairview, Troutdale, Wood Village and Maywood Park.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Department Requested General Fund	Department Requested Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$0	\$162,868	\$0	\$174,256
Contractual Services	\$0	\$65,057	\$0	\$65,057
Materials & Supplies	\$0	\$2,624	\$0	\$2,624
Internal Services	\$0	\$29,499	\$0	\$29,764
Total GF/non-GF	\$0	\$260,048	\$0	\$271,701
Program Total:	\$260,048		\$271,701	
Program FTE	0.00	1.50	0.00	1.50

Program Revenues				
Fees, Permits & Charges	\$0	\$168,678	\$0	\$126,794
Other / Miscellaneous	\$0	\$61,370	\$0	\$114,907
Beginning Working Capital	\$0	\$30,000	\$0	\$30,000
Total Revenue	\$0	\$260,048	\$0	\$271,701

Explanation of Revenues

This program generates \$23,127 in indirect revenues.

Special Ops Fund:

\$30,000 - Carry-over from Fiscal Year 2023

\$36,227 - Alarms Late Fees

\$90,567 - Alarms Permits

\$114,907 - False Alarms Fines

These amounts are based on FY 2023 mid-year actuals.

Significant Program Changes

Last Year this program was: FY 2023: 60230 Alarm Program