

Division: Agency Services Division

Program Characteristics:

Program Description

The Multnomah County Central Courthouse (MCCH) represents one of the highest volume court facilities in the State of Oregon. A commitment to addressing all court matters with a customer service-oriented approach is a priority that continues to ensure the CSU meets the MCSO mission of exemplary service.

The CSU is responsible for providing a safe, accessible court process for everyone who visits the MCCH. By utilizing staff from both the Law Enforcement Division and the Corrections Division, the CSU is able to provide a comprehensive response to the myriad of in custody and out of custody court matters that occur daily. One of the primary missions of the CSU is to facilitate the appearance of numerous Adults in Custody scheduled on each day's court docket.

In addition to the routine activities at the Courthouse, CSU staff are available to respond to both security and medical emergencies within the courthouse. They are also responsible for developing security plans for volatile or high-profile court matters, which may include victims, multiple co-defendants, media presence, or other outside influences that must be considered.

The Court Services Courthouse Program:

- Oversees and welcomes an average of 1,500 daily Courthouse visitors
- Responds to all emergency incidents in and around the Courthouse area
- Ensures secure and safe appearances for Adults In Custody

Equity Statement

MCSO Court Services (Courthouse) is responsible for providing safe, accessible, and equitable customer service within courthouse facilities, reinforcing a secure environment that respects the diverse needs of staff, court partners, and community members.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$5,164,044	\$0	\$5,511,193	\$0
Contractual Services	\$1,000	\$0	\$6,000	\$0
Materials & Supplies	\$31,000	\$0	\$62,000	\$0
Internal Services	\$694,176	\$0	\$731,867	\$0
Total GF/non-GF	\$5,890,220	\$0	\$6,311,060	\$0
Total Expenses:	\$5,890,220		\$6,311,060	
Program FTE	22.00	0.00	22.00	0.00
Total Revenue	\$0	\$0	\$0	\$0

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of individuals taken into custody	113	104	110
Number of court proceedings requiring a staff member	4,575	4,370	4,500