

Program #60415C - Facility Security - Dom Violence Gateway One Stop FY 2024 Department Requested

Department: Sheriff Program Contact: Chris Austin

Program Offer Type: Existing Program Offer Stage: Department Requested

Related Programs:

Program Characteristics: In Target

### **Executive Summary**

Members of the Facility Security Unit (FSU) serve as ambassadors of the Multnomah County Sheriff's Office (MCSO), and are often the first point of contact for persons accessing The Gateway Center for Domestic Violence. Facility Security Officers (FSOs) provide professional assistance to persons entering the "one-stop" Gateway Center for Domestic Violence Services. Ensuring everyone coming to The Gateway Center for Domestic Violence knows they are safe is a top priority of the FSU.

## **Program Description**

The FSU provides security and information for both the public and professionals conducting business at The Gateway Center facility. The FSU works closely with a variety of community partners at The Gateway Center to facilitate the needs of the community members seeking domestic violence support and resources.

Disruptions and criminal activity interfere with the important domestic violence services offered at the Gateway Center. Ensuring that victims, advocates, and service providers have a place of safety and belonging is imperative to the success of The Gateway Center. The FSOs use their knowledge of the programs and staff available, as well as their communication skills, to mitigate any problems that might create an environment that is not productive in meeting these goals.

The effectiveness of the FSOs is demonstrated by the low ratio of incidents, when compared with the number of persons served at the Gateway Center. The work of the FSOs in this challenging environment furthers the MCSO goal of providing quality, cost-effective solutions to maintaining an orderly process and access to necessary services.

The FSU has embarked on an intentional effort to align its operational mission with the agencies Diversity, Equity and Inclusion (DEI) goals by engaging with both the MCSO DEI Director and Multnomah County Organizational Learning. This work has started with the leadership team with the FSU and will cascade down through all staff assigned to the unit, ensuring our staff have the training and support they need to assist those they help each day in our community.

Performance Measures								
Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer			
Output	Number of service visits to the Gateway Center	10,400	11,000	10,000	11,000			
Outcome	Number of incidents reported	3	20	3	5			
Outcome	Number of area searches	1,414	2,000	1,747	2,000			

#### **Performance Measures Descriptions**

Data is from the FSO statistics database and the Gateway Center Director. With COVID, the Center has mostly been closed since April 2020, which has drastically reduced reportable statistics from normally reported levels.

# Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Department Requested General Fund	Department Requested Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$97,884	\$0	\$120,260	\$0
Total GF/non-GF	\$97,884	\$0	\$120,260	\$0
Program Total:	\$97,884		\$120,260	
Program FTE	1.00	0.00	1.00	0.00

Program Revenues					
Total Revenue	\$0	\$0	\$0	\$0	

# **Explanation of Revenues**

# **Significant Program Changes**

Last Year this program was: FY 2023: 60415C Facility Security - Dom Violence Gateway One Stop