

Program #60415E - Domestic Violence Gateway One Stop

6/25/2019

Department:SheriffProgram Contact:Chris AustinProgram Offer Type:Existing Operating ProgramProgram Offer Stage:As Adopted

Related Programs:

Program Characteristics:

Executive Summary

Members of the Facility Security Unit (FSU) serve as ambassadors of the Multnomah County Sheriff's Office (MCSO), and are often the first point of contact for persons accessing The Gateway Center for Domestic Violence. Facility Security Officers (FSO) provide professional assistance to persons entering the "one-stop" Gateway Center for Domestic Violence Services. The core functions of the FSU are public assistance and security, to ensure The Gateway Center for Domestic Violence is accessible to everyone.

Program Summary

The FSU provides security and public information for both the public and professionals conducting business at The Gateway Center facility. Security is provided by a uniformed presence and facility patrols. The FSU works closely with all of the various partners at The Gateway Center to facilitate the needs of the public and staff entering the facility.

Persons entering this facility may be under the influence of intoxicants, facing the loss of their children, or dealing with other life altering situations. The FSO is often the first contact for citizens and professionals accessing the facility. The FSO, as a uniformed presence, is a deterrent to disruptions and criminal activities, often calming volatile situations without the need for additional law enforcement response.

Disruptions and criminal activity interfere with the facility and domestic violence services, and create difficulties for professionals and families who need to conduct transactions. The effectiveness of the FSOs is demonstrated by the low ratio of incidents, when compared with the number of persons served at the Gateway Center. The work of the FSOs in this challenging environment furthers the MCSO goal of providing quality, cost effective solutions to maintaining an orderly process and access to necessary court procedures.

| Performance Measures | | | | | | | | | |
|----------------------|--|----------------|-------------------|------------------|---------------|--|--|--|--|
| Measure Type | Primary Measure | FY18 Actual | FY19 Purchased | FY19 Estimate | FY20 Offer | | | | |
| Output | Number of service visits to the Gateway Center | 18,499 | 16,000 | 18,628 | 20,000 | | | | |
| Outcome | Number of incidents reported | 22 | 30 | 20 | 25 | | | | |
| Outcome | Number of area searches | 2,005 | na/- | 2,080 | 2,100 | | | | |

Performance Measures Descriptions

Data from the FSO statistics database and The Gateway Center Director Martha Strawn Morris.

"Number of area searches" are from a new data set for FY2020; historical data is recorded (represented in the FY18 actual numbers), but was not previously recorded as a measurable outcome.

Revenue/Expense Detail

| | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds | |
|------------------|-----------------------|----------------------|--------------------------|----------------------|--|
| Program Expenses | 2019 | 2019 | 2020 | 2020 | |
| Personnel | \$81,751 | \$0 | \$89,880 | \$0 | |
| Total GF/non-GF | \$81,751 | \$0 | \$89,880 | \$0 | |
| Program Total: | \$81,751 | | \$89,880 | | |
| Program FTE | 1.00 | 0.00 | 1.00 | 0.00 | |

| Program Revenues | | | | | |
|------------------|-----|-----|-----|-----|--|
| Total Revenue | \$0 | \$0 | \$0 | \$0 | |

Explanation of Revenues

Significant Program Changes

Last Year this program was: FY 2019: 60415E-19 Domestic Violence Gateway One Stop