

Department: Sheriff **Program Contact:** Francis Cop
Program Offer Type: Operating **Program Offer Stage:** Adopted
Related Programs:
Program Characteristics:

Executive Summary

The citizens of Oregon have designated certain activities be regulated in support of a safe and livable community. One of these activities is the MCSO's Alarm Program which administers and manages the reporting of legitimate and false alarms. False alarms are subject to penalties in an effort of reduce their number and unnecessary responses by law enforcement. The Program presently manages approximately 8,000 alarm customers.

Program Description

Within the Law Enforcement Support Unit, the Alarms program issues burglary and robbery alarm permits for both residential and business customers located in unincorporated Multnomah County as well as in five cities located in East Multnomah County. Approximately 8,000 alarm customers are managed within the Alarms program. A False Alarm Reduction Program is operated for all residents and business, inclusive of all ethnicities, cultures and diverse backgrounds, which tracks burglary and robbery alarm events in the areas we serve.

Effective alarm use management increases the probability that the alarm calls law enforcement responds to will be valid alarm calls. Additionally, reducing false alarm calls conserves scarce public safety resources by reducing the time that law enforcement officers respond to false alarms. The program includes penalties for the reporting of false alarms, which motivates alarm customers to properly maintain their equipment and exercise sound alarm-use practices. False alarm response is an inefficient use of law enforcement time and resources and presents potential safety concerns for innocent citizens and law enforcement, as a result of an armed response. Additionally, we continue to increase our alarm education outreach to the general public to focus particularly on those who install their own alarms to ensure they know the laws, are compliant, and have information on maintaining alarms for optimum safety. Making this information accessible to everyone is a priority for the Sheriff's office. The efficient use and management of properly working alarm systems provides increased security for the community, a reduction in criminal offenses, more effective law enforcement, and cost savings for Multnomah County and the cities we serve.

Performance Measures

Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target
Output	Number of alarm events	3,169	2,850	2,850	3,000
Outcome	Number of false alarms dispatches completed	2,344	2,400	2,400	2,500
Output	Number of new alarm permits issued	549	700	700	750
Output	Number of existing alarm permits renewed	9,026	8,500	8,500	9,000

Performance Measures Descriptions

Legal / Contractual Obligation

Alarm permitting is mandated in Unincorporated by MCC 15.703 and contracts with the cities of Gresham, Fairview, Troutdale, Wood Village and Maywood Park.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2024	2024	2025	2025
Personnel	\$0	\$174,256	\$0	\$182,928
Contractual Services	\$0	\$65,057	\$0	\$55,000
Materials & Supplies	\$0	\$2,624	\$0	\$25,140
Internal Services	\$0	\$29,764	\$0	\$36,932
Total GF/non-GF	\$0	\$271,701	\$0	\$300,000
Program Total:	\$271,701		\$300,000	
Program FTE	0.00	1.50	0.00	1.50

Program Revenues				
Fees, Permits & Charges	\$0	\$126,794	\$0	\$150,000
Other / Miscellaneous	\$0	\$114,907	\$0	\$120,000
Beginning Working Capital	\$0	\$30,000	\$0	\$30,000
Total Revenue	\$0	\$271,701	\$0	\$300,000

Explanation of Revenues

This program generates \$29,872 in indirect revenues.

Special Ops Fund:

\$30,000 - Carry-over from Fiscal Year 2024

\$30,000 - Alarms Late Fees

\$120,000 - Alarms Permits

\$120,000 - False Alarms Fines

These amounts are based on FY 2024 mid-year actuals.

Significant Program Changes

Last Year this program was: FY 2024: 60230 Alarm Program

Moved Program from Business Services Division to Law Enforcement Division.