## **Department of County Human Services**



Aging, Disability & Veterans Services Division

**April 21, 2017** 

## **MEMORANDUM**

## Final Community Services for Older Adults Program Model

ADVSD released the Community Services for Older Adults Program Model in December 2016. In March 2017 a second draft was released along with a memo outlining the substantive changes. ADVSD has finalized the program model. The following changes have been made to the final draft:

- 1. Reordered content for ease of reading.
  - a. Moved "Service Delivery Changes" items to their associated service area.
- 2. Renamed some sections for clarity.
- 3. Description of Evidence-Based Health Promotion was edited to align with the level of detail provided in other program descriptions.
- 4. Replaced "senior" with "older adult", except in referencing Senior Centers or program names with "senior" in the title.
- 5. Replaced "consumer" and "client" with "participant".
- 6. Replaced "agency" with "organization".
- 7. Added the following disclaimer to cover page, "This Program Model is subject to change, due to changes in funding, administrative requirements, processes or community needs".
- 8. The language used to detail the Information and Referral program was aligned to AIRS Standards.
- 9. Attachment A: Community Services Annual Budget updated
- 10. The valuation of work performed by volunteers was adjusted from the 2015 rate of \$22.75 to the 2016 rate of \$24.15.
- 11. Added "Contract Reporting and Expectations at <a href="https://multco.us/ads/contract-reporting-and-expectations">https://multco.us/ads/contract-reporting-and-expectations</a>" on page 46.

The final Program Model is posted at <a href="https://multco.us/ads/about-rfprfpq">https://multco.us/ads/about-rfprfpq</a> . Please submit any questions to <a href="mailto:advsd.rfp@multco.us">advsd.rfp@multco.us</a> .