

**Family Caregiver Support Program (FCSP)  
Supplemental Services UPDATE June 28, 2017:**

Supplemental services can be purchased through local businesses that sell medical supplies or on-line for durable medical supplies, incontinence supplies, etc. To submit a request, ask the client for the exact item information and the price they were given on-line or at a particular store and put the information on the FCSP Intake Form or if it is a long list you can put in a word document and send it along with the intake form via secure email.

In order to mail the items to the client we will send the client an “Authorization to Disclose Information for Direct Shipment” form to sign and a return envelope for them to send back to Multnomah County FCSP. When the signed Authorization to Disclose Information is received, Multnomah County will then order the item(s) on-line. We will notify the case manager when the item has shipped so the case manager can notify their client.

Fred Meyers purchase orders are an option for clients wanting to purchase durable medical supplies or in the case of grandparents, clothing for their grandchildren. Please note the items the client wants to purchase and the specific Fred Meyer store the client wants to use on the plan portion of the intake form. Purchase orders will be mailed to the client with directions on how to use it. Note, Fred Meyers inventory can be low so if a client has a large order they may have to call the Fred Meyers and make a special order. Fred Meyers would then contact the client when the order is ready and the client could then take their purchase order to Fred Meyers and pick up their order.

For services like massage and other self care services provided by a provider, include all of the providers information on the plan section of the FCSP intake form. Please note there is a list of providers on the Provider Page who are set up to bill Multnomah County but that this is a client directed program and clients should choose the provider they want to use. If the client has a provider who is not on our list, note the provider’s name and contact information on the plan so we can contact them to confirm they are licensed, bonded and insured and are willing to complete the Multnomah County paperwork for payment.

As always, if you have any questions please let me know.

Wishing you all well,  
Loriann

Loriann McNeill  
Multnomah County Family Caregiver Support Program  
Multnomah County Aging, Disability and Veterans Services  
421 SW Oak St. Suite 510  
Portland OR 97204  
[503-988-3646](tel:503-988-3646)  
direct: [503.988.8210](tel:503.988.8210)  
[loriann.mcneill@multco.us](mailto:loriann.mcneill@multco.us)