

Transportation (BT) Taxonomy

Code	Term	Needs Categories	Definition
B	Basic Needs		Programs that furnish survival level resources including food, housing, material goods, transportation and utilities for individuals with low or fixed incomes, people who are homeless, older adults and/or people with disabilities who are otherwise unable to adequately provide for themselves and their families. Also included are related services that are available to the community at large.
BT	Transportation		Programs that provide for the basic transportation needs of the community including the local and long-distance conveyance of people and goods, and special arrangements for older adults, people with disabilities and other community residents who have no personal transportation and are unable to utilize public transportation. Also included are programs that provide information, emergency assistance and other supportive services to meet the needs of tourists, travelers and other visitors.
BT-4500	Local Transportation		Organizations that arrange for or provide transportation for individuals whose points of origin and destinations are within their community or other nearby communities. These organizations also provide information for the public about rates, schedules and routes for these services.
BT-4500.4500	Local Automobile Transportation		Organizations that provide or arrange for automobile or van transportation for individuals who want to travel within their community or to other nearby communities.
BT-4500.4500-050	Automobile/Van Rentals	Transportation	Organizations that provide rental cars, vans or other vehicles, including vehicles that are equipped with wheelchair lifts or are otherwise modified to accommodate drivers or passengers with disabilities, for individuals who need a temporary means of transportation.
BT-4500.4500-150	Car Sharing Programs	Transportation	Neighborhood or workplace-based consortiums that provide cars which people can use when they need them and pay for the service based on how much they drive. Consortium members reserve a car via the organization's website or by telephone. The cars, which are electronically secured, are parked in locations (e.g., lots, transit stations, ramps) that are within a short walk, bike or transit ride of members' homes and workplaces. Users pick up a clean, maintained automobile with a full tank of gas and drive it for as long as needed, only paying for what they use. Membership in a car-sharing service generally includes gas, maintenance, insurance and parking. Membership fees vary based on how an individual plans to use the service and the provider that is selected.
BT-4500.4500-850	Taxi Services	Transportation	Organizations that provide door-to-door automobile transportation for people who are willing to pay an established fare that is usually recorded by a meter. In some communities, the organization coordinating paratransit services contracts with taxi companies to provide transportation.
BT-4500.4600	Local Bicycle Transportation	Transportation	Programs that provide services which support people's ability to use bicycles for local transportation purposes. Included are programs that provide bicycles for people who don't have them, generally community bikes that people can use when they are available or bicycles made available on a rental or free loan basis or kept permanently; Earn-A-Bike programs that provide refurbished, donated bicycles for youth who complete a course where they learn the basics of bike repair and maintenance, safe urban riding, health, and nutrition; bicycle buddy programs that encourage people who have never commuted by bicycle to try it; bicycle commuting education programs that provide route information and other tips for commuters; and bicycle commuter registries that connect people who want to ride their bicycles from outlying areas to city centers in the company of other commuters, often using off-road trails and bicycle lanes or routes that funnel traffic from outlying/suburban areas into the city center. Commuters meet at pre-agreed locations along these routes, often park-n-ride lots to begin their common commute.
BT-4500.4700	Local Bus Services	Transportation	Programs that utilize buses to transport people to a specific destination (e.g., an airport or senior center) or to other locations within the community (e.g., a shopping mall or downtown) following standard and regular routes and fixed time schedules.
BT-4500.6500	Paratransit Programs		Programs that provide flexibly scheduled and routed transportation services using low capacity vehicles such as vans for community residents who do not have private transportation and are unable to use the fixed-route public transportation system. Paratransit services generally operate within normal urban transit corridors or rural areas; and may be used by the general public or limited to special populations such as people who are elderly or have a disability, individuals who are not in a sober enough condition to drive their own vehicles or people who are endangered.
BT-4500.6500-170	Disability Related Transportation	Disabilities/Rehabilitation; Transportation	Programs that provide door-to-door (or curb-to-curb) transportation for purposes of shopping, banking, social events, medical appointments, getting to and from work, and similar activities for people with disabilities who need special accommodations and are unable to utilize other available means of transportation. Also included are programs that provide transportation for youngsters with disabilities who have no other means of accessing necessary specialized services and activities.

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BT-4500.6500-180	Drinking/Drug Impaired Driver Transportation	Transportation	Programs that provide transportation home for people who are inebriated or have taken drugs and are unable to drive and/or for people who fear riding with someone who has been drinking or taking drugs.
BT-4500.6500-280	General Paratransit/Community Ride Programs	Transportation	Programs that provide flexibly scheduled and routed door-to-door (or curb-to-curb) transportation services for the general public. Patrons generally have no private transportation and are unable to use the fixed-route public transportation system; or live in a rural area not served by a public transit system.
BT-4500.6500-500	Medical Appointments Transportation	Transportation; Veterans	Programs that provide nonemergency transportation for individuals who require routine medical services and who, because of financial problems or their physical condition, are unable to use other available means of local transportation.
BT-4500.6500-800	Senior Ride Programs	Transportation	Programs that provide door-to-door (or curb-to-curb) transportation for purposes of medical appointments, shopping, banking, social events, and other similar activities for older adults who need special accommodations and are unable to utilize other available means of transportation.
BT-4500.6500-830	Transportation for Endangered People	Transportation	Programs that provide transportation for people who are endangered and who need a safe ride to a shelter or other program location where their well-being can be ensured. People who may be served include women experiencing domestic violence, runaways, sexual assault survivors and prostitutes who are being threatened by a customer or a pimp.
BT-4800	Long Distance Transportation		Organizations that provide transportation for individuals whose destinations are outside the local area. These organizations also provide information to the public about rates, schedules and routes for these services.
BT-4800.0500	Air Transportation		Organizations that utilize aircraft to transport people and commodities to their destinations.
BT-4800.0500-080	Airports	Transportation	Tracts of land or water that have been adapted and maintained for the landing and takeoff of aircraft. Airports are equipped with hangars or tie-downs, refueling and maintenance facilities and terminals which have passenger accommodations; and often operate telephone lines or special radio channels which provide information about current airport conditions including parking. Included are commercial service airports, municipal airports, privately-owned community airports, and joint-use military/civilian airfields.
BT-4800.4500	Long Distance Automobile Transportation		Programs that arrange for or provide automobile transportation for individuals whose destinations are outside the local area.
BT-4800.4550	Long Distance Bus Services	Transportation	Organizations that utilize buses to provide transportation for people or commodities whose destinations are outside the local area.
BT-4800.7000	Rail Transportation	Transportation	Organizations that utilize trains to provide transportation for people or commodities whose destinations are outside the local area.
BT-8300	Transportation Expense Assistance	Financial Aid/Food/Clothing/M aterial Goods; Transportation	Programs that provide immediate cash, bus tokens, loans, loan/insurance payment support or other forms of financial assistance for people who otherwise have no means of transportation. Transportation expense assistance programs may have age, income, disability, need or other eligibility requirements.
BT-8400	Transportation Organizations		Organizations that are responsible for operating and/or managing the public and/or private transportation services that are available in their communities, and/or for providing information and/or services that enable residents to make effective use the transportation system.
BT-8400.8550	Transportation Information Clearinghouses/ 511 Services	Transportation	Programs that provide information about highway conditions, public transportation services and related information that commuters and other travelers can access in some areas by dialing the three digit number, 511, from a wireless or landline telephone, and in other areas, by dialing a seven digit number. Callers get integrated information posted by local governments, traffic departments, airports (where they have been incorporated into the system), and tourism and transit agencies about traffic conditions and incidents on specific segments of streets and highways, road closures, public transportation routes and fares, carpool and vanpool options, paratransit services for older adults and people with disabilities, bicycling information and transportation information related to special events. In some areas, tourist information, parking location and status information, local points of interest information, interregional information, driving directions, public transportation trip itinerary planning, multimodal routing and trip planning, incident reporting and transportation facilities information may also be available. Some systems may integrate Amber Alerts into their messaging system. Many also have websites as an alternative source of transportation information.
BT-8500	Transportation Passes	Transportation	Programs that issue identification cards or vouchers that people can use in lieu of cash to pay for transportation.

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BT-8750	Travelers Assistance		Programs that provide supportive services including information and emergency assistance for tourists, travelers or other visitors who have encountered problems, need directions or trip planning services to reach a destination or require information about the local transportation system.
BT-8750.8550	Transportation System Orientation Programs	Transportation	Programs that provide training which introduces new riders, commuters and other residents to the transportation options that are available in their community and teaches them to use the system effectively. Participants learn the basic components of the public transit system and other transportation options (e.g., bicycles, carpools and vanpools); the location of park and ride or park and pool lots, bus stops, train stations, ferry terminals and other facilities; and basic travel skills such as how to read a bus schedule, find the bus closest to work/home, participate in a car/van pool and plan a commute using the system. Instruction may be provided on an individual or group basis and may involve field training in which the individual is accompanied by a customer service representative. The objective of the training is to encourage use of the public transportation by building rider confidence and comfort with the system.
BT-8750.8600	Travel Directions/Trip Planning	Transportation	Programs that provide route information and other details needed for local or regional travel. Services may include driving or cycling directions; information about transportation options; help in choosing the mode of transportation that best fits a particular trip or schedule; and/or personalized assistance in planning a one-time trip or a new commute including transit routes for available bus, train, subway and ferry services, with time and connection details, and needed maps and schedules.