



What is Store to Door?

Store to Door provides affordable, client-centered **grocery shopping and delivery service** with a socialization component. Store to Door has a contract with Multnomah County to serve OPI consumers.

Here's how the service works:

- The consumer receives a weekly phone call, from the same volunteer each week, who records the consumer's grocery order and checks on their well-being.
- After another group of volunteers carefully selects the items the consumer has requested, an assigned driver, the same person each shopping trip, makes the grocery delivery.
- Shopping takes place weekly at Fred Meyer; clients may take advantage of sales, use coupons, and authorize Store to Door to pay using their Oregon Trail card.
- The delivery driver makes a home visit to the consumer to deliver the groceries, ensure the order is correct, help put items away, and pay a friendly visit.
- This one-on-one connection with the consumer promotes their independence and can be vital to their health, safety, and well-being.

Store to Door volunteers are often the only regular caller and visitor vulnerable individuals have; the personalized service builds trusting relationships.

For OPI consumers:

- The typical OPI client receives service once weekly.
- Each shopping trip with delivery takes only 1-hour of your client's allowed service plan hours. Compare that to 2+ hours for a homecare worker to perform the same task.
- Clients may have OPI cover one or two shopping trips a month.
- Some clients may wish to pay privately for additional shopping trips through Store to Door.

More about Store to Door:

Store to Door is a nonprofit organization founded in 1989 when people living in low-income senior housing in Northwest Portland, too frail to shop on their own, requested assistance from the community. Store to Door's mission is to support independent living for Portland area seniors and adults with disabilities by providing an affordable, personal, volunteer-based grocery shopping and delivery service. Its goals are to help more homebound seniors and adults with disabilities: 1) maintain independence; 2) increase social supports; and 3) access additional low-cost or no-cost services that support aging-in-place.

Our program leverages the power of volunteers and community partnerships to provide an efficient, effective service. It takes more than 160 dedicated volunteers who contribute about 380 hours to make our services possible each week. In addition to engaging individual community members as volunteers, we partner with companies and organizations who generously volunteer on a regular basis.