

Program #72009B - FRM Workers Compensation Enhanced Support
FY 2026 Adopted

Department: County Management **Program Contact:** Michelle Cross
Program Offer Type: Operating **Program Offer Stage:** Adopted
Related Programs: 72009
Program Characteristics: New Request

Program Description

This program (72009A and 72009B) provides workers' compensation benefits in accordance with state law. Multnomah County has been self-insured for this mandatory program since 1978. Claims are administered through a contract with a Third-Party Administrator (TPA) with oversight and coordination of return to work and CBA or Personnel Rule additional benefits from Risk Management staff. Staff work with employees, supervisors, physicians, the TPA, attorneys, managed care organizations and other vendors to accurately and timely process claim benefits for the injured employee. Internal Workers' Compensation section employees focus on service, equitability, cost containment and compliance efficiency. The Workers' Compensation section is responsible for the County's return-to-work program and follows state requirements necessary to benefit from the Workers' Compensation Division (WCD) Employer-At-Injury light duty cost reimbursement program.

This additional FTE offered in 72009B will support evolving internal requirements realized after certain legislative changes (e.g. 2019 SB 507, 2022 HB 4138, and 2024 SB 418) and new rule devolvement have increased workload for rule compliance. The position will be responsible for worker compensation claims intake and employer required processing, administering the Employer-At-Injury Program (EAIP), and monitor/approve/communicate eligibility for medical appointment wage replacement. The position will also ensure the injured worker and business partners are provided with timely and accurate information needed to equitably and fairly address the needs of the injured worker and the business needs of the organization.

Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Outcome	Process and receive all available Employer at Injury (EAIP) reimbursements allowed by OAR. Timely and ac	N/A	N/A	N/A	95%
Output	Timely initiate internal claim set up to ensure first payment of time loss wage replacement to injured worker	N/A	N/A	N/A	98%

Performance Measures Descriptions

The performance measures are designed to ensure timely and accurate wage replacement processes and maintain compliance with the Oregon Workers' Compensation Division administrative rules.

Legal / Contractual Obligation

MCC 7.101(B)(5),(10) and 7.102(B)(1-5) established the internal operational rules for Multnomah County's self-insured workers' compensation program. This program enhancement will aid in managing the employer required processes in OAR 436 related to workers' compensation claim administration.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$0	\$0	\$0	\$161,750
Total GF/non-GF	\$0	\$0	\$0	\$161,750
Program Total:	\$0		\$161,750	
Program FTE	0.00	0.00	0.00	1.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

This is supported by the Risk Fund.

Significant Program Changes

Last Year this program was: FY 2025: 72009A FRM Workers' Compensation/Safety & Health

Added 1.0 FTE HR Analyst to meet the regulatory and internal needs in the Workers' Compensation Program realized by new OR Workers' Compensation Division rules.