

Division: DCM Director's Office

Program Characteristics:

Program Description

Multnomah County and the Department of County Management need research, evaluation, and data analytic support. This is necessary to measure their main goals, check how well programs are working, ensure fairness for all employees and make data-informed decisions that impact County employees and the community. The Evaluation and Research Unit (ERU) leads these efforts by:

- Keeping track of how the organization and its employees are doing and reporting on progress.
- Monitoring and reviewing organizational data to ensure compliance with state law.
- Creating data collection tools for Countywide and Department of County Management initiatives and efforts.
- Evaluating the effectiveness of County initiatives and programs.
- Helping with the County's long-term planning (e.g., County Strategic Plan) and assessing if the County is meeting its goals.
- Consulting with leadership and staff to ensure data collection, analysis, and reporting are done with integrity and lead to actionable results.
- Encouraging teamwork and development by sharing resources and hosting training for data staff throughout the County.
- Working with different employee groups and using research methods that focus on people to promote fairness and inclusion.

Equity Statement

Staff integrate equity practices throughout the program's core functions and in customer interactions. The ERU addresses the problem of not having enough different kinds of people in the research and evaluation process. They do this by working with various partners to make sure all groups are equally represented. This makes the process welcoming, honest, open, and responsive to what employees need.

Revenue/Expense Detail

| | 2026 General Fund | 2026 Other Funds | 2027 General Fund | 2027 Other Funds |
|------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| Personnel | \$779,952 | \$0 | \$843,680 | \$0 |
| Materials & Supplies | \$44,267 | \$0 | \$32,741 | \$0 |
| Internal Services | \$41,962 | \$0 | \$52,077 | \$0 |
| Total GF/non-GF | \$866,181 | \$0 | \$928,498 | \$0 |
| Total Expenses: | \$866,181 | | \$928,498 | |
| Program FTE | 4.00 | 0.00 | 4.00 | 0.00 |
| Total Revenue | \$0 | \$0 | \$0 | \$0 |

Performance Measures

| Performance Measure | FY25 Actual | FY26 Estimate | FY27 Target |
|---|------------------------|--------------------------|------------------------|
| Number of consults performed and reports, presentations, and/or dashboards issued | 162 | 180 | 185 |
| Number of diverse partner engagement activities | 57 | 80 | 85 |