

Division: Central Human Resources

Program Characteristics:

Program Description

The Unemployment Insurance Program provides the funding to ensure eligible workers secure financial assistance when they are no longer employed by the County, or their hours are reduced. Unemployment benefits are provided through the State of Oregon Employment Department. Multnomah County funds these benefits, as a self-insured employer, with direct payments to the state.

Employees staffing the program:

- Respond to the Oregon Employment Department's claim forms and requests for information in a timely manner,
- Provide accurate and timely monitoring and reporting, and
- Participate in appeal hearings to decrease costs and liability due to ineligible claims.

This program funds staff responsible for coordinating responses, tracking, communication, hearing scheduling and bill processing for unemployment claims countywide.

Equity Statement

Services in this program are delivered uniformly to all customers while maintaining compliance. Staff work directly with internal customers to ensure that services are accessible and responsive to the needs of every customer by providing timely and accurate information for all unemployment claims.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$130,297	\$0	\$137,367
Contractual Services	\$0	\$150	\$0	\$150
Materials & Supplies	\$0	\$970,993	\$0	\$970,921
Internal Services	\$0	\$138	\$0	\$118
Total GF/non-GF	\$0	\$1,101,578	\$0	\$1,108,556
Total Expenses:	\$1,101,578		\$1,108,556	
Program FTE	0.00	0.65	0.00	0.65
Program Revenues				
Other / Miscellaneous	\$0	\$1,090,363	\$0	\$1,108,556
Total Revenue	\$0	\$1,090,363	\$0	\$1,108,556

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of employee claims for unemployment	253	400	400
Number of unemployment appeals	20	15	15