

Division: Division Of Assessment, Recording And Taxation

**Program Characteristics:****Program Description**

The Tax Revenue Management Program works primarily with Multnomah County property owners. Its main goal is to ensure the accurate and timely billing, collection, accounting, and distribution of property tax revenues following Oregon Revised Statutes. Each year, the program processes nearly 400,000 transactions and distributes over \$2 billion in tax revenues. This contributes to about 60% of the County's main operating budget (General Fund).

The program's specific functions include:

- Mailing tax statements, and collecting taxes and fees
- Issuing tax refunds
- Distributing tax revenues (to taxing districts)
- Performing accounting and auditing functions
- Administering real property tax foreclosures and personal property tax collections
- Processing value and tax corrections
- Performing ownership changes for manufactured homes & processing tax deferral applications

While administering services, the program provides high-quality customer service to all stakeholders while adhering to property tax laws.

**Equity Statement**

Staff maintain compliance and apply the County's core values of equity and inclusion while working within the constraints of Oregon tax law. This program addresses language barriers and reduced access to financial services by translating the Property Tax Guide into multiple languages, offering translation services for in-person and phone interactions, using plain language in all communication, and accommodating in-person cash payments.

**Revenue/Expense Detail**

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$1,980,371	\$0	\$1,997,387	\$0
Contractual Services	\$192,723	\$0	\$192,723	\$0
Materials & Supplies	\$33,585	\$0	\$32,385	\$0
Internal Services	\$469,486	\$0	\$796,463	\$0
<b>Total GF/non-GF</b>	<b>\$2,676,165</b>	<b>\$0</b>	<b>\$3,018,958</b>	<b>\$0</b>
<b>Total Expenses:</b>	<b>\$2,676,165</b>		<b>\$3,018,958</b>	
<b>Program FTE</b>	13.45	0.00	13.45	0.00

**Program Revenues**

Fees, Permits & Charges	\$400,000	\$0	\$400,000	\$0
Intergovernmental	\$325,329	\$0	\$330,537	\$0
Other / Miscellaneous	\$5,500	\$0	\$5,500	\$0
<b>Total Revenue</b>	<b>\$730,829</b>	<b>\$0</b>	<b>\$736,037</b>	<b>\$0</b>

**Performance Measures**

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Property Tax Statements Issued/Mailed	347,178	350,000	356,000
Percentage of Current Year Property Taxes Collected Number of Total Payment Transactions	98.38%/ 321,660	98.3% / 322,000	98.3% / 322,000