

**Department:** County Management

**Program Contact:** Anna Plumb

**Program Offer Type:** Innovative/New Program

**Program Offer Stage:** As Proposed

**Related Programs:**
**Program Characteristics:** One-Time-Only Request

### Executive Summary

This program offer requests \$100,000 of one-time-only General Fund to facilitate implementation of key recommendations related to improving the mental health care system in Multnomah County. The funds in this program offer will pay for a contractor who will work with the Evaluation and Research Unit, Health Department, Commissioner Sharon Meieran's office, local subject matter experts, and community stakeholders to advance this work.

### Program Summary

The mental health care system is complex, and it involves many cross-sector partners. It is important that resources are aligned so that people who need to access services can navigate seamlessly through the system and get the help they need in an effective manner.

In FY 2018, the Board approved one-time-only funds for a contractor to produce a comprehensive report describing strengths, gaps, and opportunities for improvement in the mental health care system in Multnomah County. The contractor will deliver a draft report in late April 2018 and a final report in June 2018. The draft report will be available on the District 1 website for public review and comment.

As part of the study, District 1 has held two public listening sessions to solicit feedback about the mental health system. Over 140 people in total attended the two community sessions. Additionally, the contractor interviewed 139 people over the course of more than 75 group and individual interviews. In both the listening sessions and in-depth interviews, stakeholders identified areas for improvement related to access to and coordination of services as well as connections with other systems. These challenges echo many of those outlined in previous studies and surveys of the mental health care system in Multnomah County.

The goal of this program offer is to build on and advance the work of the study by facilitating implementation of recommendations and identifying metrics to help track success across the systems involved, including but not limited to the Multnomah County Health Department, hospitals and health systems, nonprofit organizations, educational institutions, law enforcement and corrections systems, and others. This program offer also supports the involvement of community stakeholders in implementing the study's recommendations.

The Department of County Management Evaluation and Research Unit will develop and monitor the contract, in partnership with the Health Department, Commissioner Sharon Meieran's office, and other system partners.

### Performance Measures

Measure Type	Primary Measure	FY17 Actual	FY18 Purchased	FY18 Estimate	FY19 Offer
Output	Detailed facilitation plan for implementing recommendations of Mental Health System Analysis.	N/A	N/A	N/A	1
Outcome	Percent of contract development and management deadlines that are met timely.	N/A	100%	83%	100%

### Performance Measures Descriptions

Measure 1: In FY 2018, the deadline for the draft report was extended from the original due date because of difficulties acquiring data. All other project deadlines were met timely and we anticipate receiving the final report within the original contract timeline.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2018	2018	2019	2019
Contractual Services	\$60,000	\$0	\$100,000	\$0
<b>Total GF/non-GF</b>	<b>\$60,000</b>	<b>\$0</b>	<b>\$100,000</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$60,000</b>		<b>\$100,000</b>	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was: FY 2018: 72042 Mental Health System Mapping