

Division: DCM Director's Office

Program Characteristics:

Program Description

The Workplace Security Program takes a broad, team approach to safety and security. This goes beyond traditional enforcement by focusing on creativity and collaboration with many different groups. The program supports all of Multnomah County's work by protecting its property and ensuring it can continue business operations, seeing security as vital to the County's ability to recover from risks and problems. By offering expert security services, the program makes sure County staff have safe workplaces and that public spaces are safe, allowing them to provide essential services to the community.

The Workplace Security Program also runs a 24/7 Security Operations Center (SOC), a central hub that any county department or staff member can call for immediate security help. SOC and Workplace Security services include:

- Countywide training and ongoing training support
- Emergency dispatch and uniformed patrols
- Alarm response and escort services
- Incident response and reporting
- Building security and investigative support
- Enhanced 911 (E-911) and executive protection detail
- Special events support
- Video records management, weapons/property handling, and campsite reporting/removal
- Data analysis supporting decision-making

Equity Statement

Services in this program are delivered uniformly to all customers while maintaining compliance. Staff work to ensure that services are accessible and responsive to the needs of every customer by providing training; creating bias-free policies, procedures, and Standard Operating Procedures (SOPs) for contracted security and county staff; and operating in a racially just and trauma-informed manner to ensure professional and respectful treatment for everyone entering County spaces.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$906,138	\$0	\$938,816
Contractual Services	\$0	\$111,000	\$0	\$111,000
Materials & Supplies	\$0	\$41,261	\$0	\$41,145
Internal Services	\$0	\$118,124	\$0	\$153,928
Total GF/non-GF	\$0	\$1,176,523	\$0	\$1,244,889
Total Expenses:	\$1,176,523		\$1,244,889	
Program FTE	0.00	4.00	0.00	4.00
Program Revenues				
Other / Miscellaneous	\$0	\$1,176,523	\$0	\$1,244,889
Total Revenue	\$0	\$1,176,523	\$0	\$1,244,889

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of standard policies and operating procedures for addressing security concerns developed and/or modified	15	20	20
Provide communication, education and training through quarterly County and community engagement events	14	20	20