Program #78301 - IT Innovation & Investment Projects | 5/6/2020

Department:	County Assets	**Program Contact:**	Tracey Massey
Program Offer Type:	Existing Operating Program	**Program Offer Stage:**	As Proposed
Related Programs:			
Program Characteristics:			

Executive Summary

The IT Innovation and Investment Projects offer provides funding and governance for projects within the Technology Improvement Program. The offer provides continued funding for projects currently in progress as well as funding for replacement of high risk software applications and priority system initiatives. The IT Planning, Projects, and Portfolio Management group manages the capital expenditures for this program offer.

Program Summary

The IT Planning, Projects, and Portfolio Management group provides oversight to the programs and projects within this program offer. For Fiscal Year 2021 the programs and projects included within this program offer are:

- Technology Improvement Program (TIP): Based on the funding available in FY 2021, specific projects will be initiated, executed, and completed to replace prioritized obsolete technology. The projects are identified through the Technology Fitness Assessment conducted every other year. The Technology Fitness Assessment determines how well the most critical technology supports the mission, business processes, and technical requirements of the County. Projects are prioritized based on the assessment and availability of technical and business resources to perform the work.
- Budget System (Questica) Enhancements Project: In FY 2021, the remaining set of reports will be developed and delivered through this program offer.

Projects initiated within the IT Innovation and Investment program offer become part of the County's Digital Strategy Priority Projects Portfolio. These projects are managed using industry-based project management practices. Monthly reporting is provided and is available on the County's Commons Intranet for County leadership.

Performance Measures

Measure Type	Primary Measure	FY19 Actual	FY20 Budgeted	FY20 Estimate	FY21 Offer
Output	Percent of projects monitored per monitoring process	100%	100%	100%	100%
Outcome	Strategic reports shared with leaders improving transparency.	12	12	12	12

Performance Measures Descriptions

PM #1 Output - 100% of the funded projects will be monitored by the IT Senior Leadership.
PM #2 Outcome - This measure is designed to ensure that information and data concerning strategic IT projects are consistently shared with County leadership. This measure helps provide transparency to the work of County IT.

Legal / Contractual Obligation

Revenue/Expense Detail

Program Expenses	Adopted General Fund 2020	Adopted Other Funds 2020	Proposed General Fund 2021	Proposed Other Funds 2021
Personnel	$0	$194,896	$0	$268,853
Contractual Services	$0	$1,427,603	$0	$1,225,871
Total GF/non-GF	**$0**	**$1,622,499**	**$0**	**$1,494,724**
Program Total:	**$1,622,499**		**$1,494,724**	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Financing Sources	$0	$468,020	$0	$0
Beginning Working Capital	$0	$1,154,479	$0	$1,404,724
Service Charges	$0	$0	$0	$90,000
Total Revenue	**$0**	**$1,622,499**	**$0**	**$1,494,724**

Explanation of Revenues

This program will carryover unspent one time only revenues into FY 2021 as beginning working capital through project completion.

Significant Program Changes

Last Year this program was: FY 2020: 78301-20 IT Innovation & Investment Projects