

#### Program #78320 - IT ERP Program

6/19/2017

**Department:** County Assets **Program Contact:** Tracey Massey

Program Offer Type: Internal Service Program Offer Stage: As Adopted

Related Programs: 78316

**Program Characteristics:** 

#### **Executive Summary**

This program supports the implementation of a new Enterprise Resource Planning (ERP) suite of integrated technology that includes Workday, Tririga, Sciquest, and Questica. The current ERP technology is outdated, the existing vendor contract terms are unfavorable, and operational requirements are unable to be achieved with the existing technology. The result of this effort will transform County business operations and improve staff efficiency and effectiveness.

#### **Program Summary**

This program will implement the new ERP suite of technology. The implementation includes Deloitte Consulting as the Systems Integrator. The County's ERP Project Management Office will partner with Deloitte Consulting to manage and implement the overall program. The comprehensive project team will implement new two new systems, Workday and Tririga, and will integrate other major systems to provide a holistic ERP technology suite. The program will replace the existing SAP solution, automate key business processes such as employee time sheets and performance management, provide improved reporting, and will be accessible via mobile devices. The new technology suite is planned to go live July 2018.

Performance Measures								
Measure Type	Primary Measure	FY16 Actual	FY17 Purchased	FY17 Estimate	FY18 Offer			
Output	Successful completion of project milestones based on agreed upon scope, timeline, and budget.	NA	NA	NA	100%			
Outcome	Creation and implementation of a set of project plans (schedule, cost, and quality) for the implementation of the	NA	NA	NA	100%			

## **Performance Measures Descriptions**

Output Measure: This project will have a set of milestones to achieve a system go-live of July 2018. The scope, timeline, and budget at milestone delivery will be evaluated against the agreed upon schedule, budget, and deliverables. Outcome Measure: The success of the project is dependent on the set of project plans.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2017	2017	2018	2018
Personnel	\$0	\$172,967	\$0	\$190,365
Contractual Services	\$0	\$0	\$0	\$37,109,635
Materials & Supplies	\$0	\$0	\$0	\$4,000,000
Total GF/non-GF	\$0	\$172,967	\$0	\$41,300,000
Program Total:	\$172,967		\$41,300,000	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues								
Financing Sources	\$0	\$0	\$0	\$41,300,000				
Total Revenue	\$0	\$0	\$0	\$41,300,000				

# **Explanation of Revenues**

This program will be fully funded by \$41,300,000 in County Bond sales and to be paid back over time by internal clients. These internal client charges are budgeted in Program Offer 78316-18 IT Shared Operating Expenses.

## Significant Program Changes

Last Year this program was: