

Department:	County Assets	Program Contact:	Tracey Massey
Program Offer Type:	Internal Service	Program Offer Stage:	As Requested
Related Programs:	78316		
Program Characteristics:	In Target		

Executive Summary

This program supports the implementation of a new Enterprise Resource Planning (ERP) suite of integrated technology that includes Workday, Tririga, Jaggaer, and Questica. The current ERP technology is outdated, the existing vendor contract terms are unfavorable, and operational requirements are unable to be achieved with the existing technology. The result of this effort will transform County business operations and improve staff efficiency and effectiveness.

Program Summary

A new ERP suite of technology will be implemented through this program. The implementation includes Deloitte Consulting as the Systems Integrator. The County's ERP Program Management Office will partner with Deloitte Consulting to manage and implement the overall program. The comprehensive project team will implement new two new systems, Workday and Tririga, and will integrate other major systems to provide a holistic ERP technology suite. The program will replace the existing SAP solution, automate key business processes such as employee time sheets and performance management, provide improved reporting, and will be accessible via mobile devices. The first phase of the new technology suite is planned to go live July 2018. The program will continue through Fiscal 2019, and will include the implementation of additional features, stabilization of the systems, business processes and support structure, decommissioning of legacy systems, and archival of data.

Performance Measures

Measure Type	Primary Measure	FY17 Actual	FY18 Purchased	FY18 Estimate	FY19 Offer
Output	Successful completion of project milestones based on agreed upon scope, timeline, and budget.	NA	100%	100%	100%
Outcome	Creation and implementation of a set of project plans (schedule, cost, and quality) for the implementation of th	NA	100%	100%	100%

Performance Measures Descriptions

PM #1 Output Measure: This project will have a set of milestones to achieve a system go-live of July 2018. The scope, timeline, and budget at milestone delivery will be evaluated against the agreed upon schedule, budget, and deliverables.
 PM #2 Outcome Measure: The success of the project is dependent on the set of project plans.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2018	2018	2019	2019
Personnel	\$0	\$190,365	\$0	\$592,914
Contractual Services	\$0	\$37,109,635	\$0	\$19,257,020
Materials & Supplies	\$0	\$4,000,000	\$0	\$0
Total GF/non-GF	\$0	\$41,300,000	\$0	\$19,849,934
Program Total:	\$41,300,000		\$19,849,934	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Financing Sources	\$0	\$41,300,000	\$0	\$0
Beginning Working Capital	\$0	\$0	\$0	\$19,849,934
Total Revenue	\$0	\$41,300,000	\$0	\$19,849,934

Explanation of Revenues

This program continues to be funded by \$41,300,000 in County Bond sales and to be paid back over time by internal clients. These internal client charges are budgeted in Program Offer 78316-18 IT Shared Operating Expenses.

Significant Program Changes

Last Year this program was: FY 2018: 78320 IT ERP Program

This project will be completed in FY 2019. Year over year variance is project spend.