

Department: County Assets

Program Contact: Dennis Tomlin

Program Offer Type: Internal Service

Program Offer Stage: Adopted

Related Programs:
Program Characteristics:

Program Description

Local governments are often targets for cyberattacks. Bad actors try to steal data, make money by using ransomware (which locks up computer systems until a ransom is paid), and disrupt important services. Every day, these attackers try to find weaknesses in our defenses. We depend on the security tools the County has bought, information shared by other organizations, and most importantly, our employees. Our staff is often the first line of defense against criminals trying to break into our systems. If they succeed, it could stop us from providing services to the community.

The Information Technology (IT) Security program helps all County departments and system users by providing security in several ways: monitoring for threats, responding to security incidents, and offering education and awareness training. They also review and approve the purchase, installation, upgrades, and disposal of all computer hardware and software to make sure everything is secure. IT Security also makes sure the County follows the Health Insurance Portability and Accountability Act (HIPAA) security rules, which protect health information, and investigates any reported HIPAA security problems. Think of IT Security as a shared resource that all County departments can use for help with data security and meeting compliance rules.

IT Security uses consistent, adaptable, and inclusive processes and tools, tailoring their approach to each different IT project. They build project teams with people who have a variety of skills, including communication, change and conflict management, user-focused decision-making, and problem-solving. IT Security believes in being open and provides a central library of helpful documents that guide each department in meeting their needs while staying secure and compliant. Without a strong IT Security program, the County would be at serious risk of a data breach (where information is stolen), a ransomware attack, or a Denial of Service attack (which floods systems with traffic, making them crash). The County would also be much more likely to face penalties for violating HIPAA rules and experience disruptions in important services.

The IT Security program aligns with workplace equity programs by:

- Protecting vulnerable populations: Secure systems ensure continued access to essential services, especially for those who rely on them most.
- Safeguarding data: Strong data protection, particularly HIPAA compliance, is crucial for everyone, but especially marginalized groups.
- Promoting secure accessibility: Secure systems should be secure but accessible to all, including people with disabilities.
- Building trust: Prioritizing IT security demonstrates a commitment to protecting everyone's data and well-being.
- Responsible resource allocation: Investing in IT security shows commitment to the organization's long-term health and ability to serve the community.

Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Outcome	Average time respond to high priority incidents: 4 hours	80%	80%	80%	80%
Output	Percentage of high priority incidents resolved within 36 hours.	80%	80%	80%	80%

Performance Measures Descriptions

PM #1- High priority incidents are problems that jeopardize the confidentiality, availability and integrity of county systems or cause service disruptions. Ensures problems reported to the Help Desk are logged, assigned and dispatched to analysts as a priority.

PM #2 - This measure is designed to ensure support teams respond in a timely manner to high priority incidents.

Legal / Contractual Obligation

Compliance Obligations

HIPAA - Protected Health Information

CJIS - Criminal Justice Information System

OCITPA - Oregon Consumer Protection Act

OR SB619 - Oregon Senate Bill 619

<https://olis.oregonlegislature.gov/liz/2023R1/Downloads/MeasureDocument/SB619/Enrolled>

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$0	\$1,434,537	\$0	\$1,536,895
Contractual Services	\$0	\$120,000	\$0	\$0
Materials & Supplies	\$0	\$1,102,928	\$0	\$1,349,717
Total GF/non-GF	\$0	\$2,657,465	\$0	\$2,886,612
Program Total:	\$2,657,465		\$2,886,612	
Program FTE	0.00	6.00	0.00	6.00

Program Revenues				
Other / Miscellaneous	\$0	\$2,657,465	\$0	\$2,886,612
Total Revenue	\$0	\$2,657,465	\$0	\$2,886,612

Explanation of Revenues

County IT service costs are allocated to departments based on usage, services received, and other metrics.

Significant Program Changes

Last Year this program was: FY 2025: 78327 IT Cybersecurity and Data Compliance Services