

Division: Information Technology

Program Characteristics: One-Time-Only Request

Program Description

This program addresses the need for secure and protected Network access by protecting County data from unauthorized or criminal use. This serves the community by safeguarding patient and customer data within County networks and systems. We currently provide access to digital information for employees, partners, and residents. To manage this safely, we use a system called Network Access Control. It limits access to only what is necessary. Although the budget covers hardware, software, and expert help, this project will also require other business departments to succeed.

This project will expand our current protection to all wired connections. The first step involves a learning mode where devices can connect normally without being blocked. We will monitor and categorize how devices are used. This data will help us properly control access in the future.

Funding for this project matches the overall budget priorities of the County, like long-term sustainability, security, legal compliance, and more. This specific program is paid for using one-time funds. It supports the Mission, Vision, and Values of the County by protecting the systems that deliver accessible and high-quality public services. By keeping the network secure, we help create stability and reduce disparities for the people of Multnomah County.

Equity Statement

We work together fairly and inclusively to find the best solutions for everyone. We bring different people together to solve security and compliance issues. We make sure everyone has equal access to technology and information, no matter their background.

Revenue/Expense Detail

| | 2026 General Fund | 2026 Other Funds | 2027 General Fund | 2027 Other Funds |
|---------------------------|----------------------|---------------------|----------------------|---------------------|
| Contractual Services | \$0 | \$310,000 | \$0 | \$310,000 |
| Total GF/non-GF | \$0 | \$310,000 | \$0 | \$310,000 |
| Total Expenses: | \$310,000 | | \$310,000 | |
| Program FTE | 0.00 | 0.00 | 0.00 | 0.00 |
| Program Revenues | | | | |
| Beginning Working Capital | \$0 | \$310,000 | \$0 | \$310,000 |
| Total Revenue | \$0 | \$310,000 | \$0 | \$310,000 |

Performance Measures

| Performance Measure | FY25 Actual | FY26 Estimate | FY27 Target |
|------------------------------------------------------------------------------------------------------|----------------|------------------|----------------|
| Percentage of managed network switches in the Multnomah Building with full access controls active. | N/A | 50% | 75% |
| Percentage of unauthorized devices blocked from privileged network access at the Multnomah Building. | N/A | 0% | 100% |