

Division: Information Technology

Program Characteristics:

Program Description

This program provides strategic IT consulting and project management, aligning department needs with Countywide technology standards. This ensures IT investments are cost-effective, equitable, and community-aligned.

Acting as technology consultants, the program's three teams help departments plan, prioritize, and complete projects, secure funding, and ensure goals align with broader County objectives. Business Systems Analysts translate business needs into technical solutions for efficiency.

The three teams support: Human Services, Community Justice, Homeless Services, and LPSCC; County Assets, Emergency Management, County Management, Community Services, and ERP Services; and the Health Department, Sheriff's Office, and District Attorney's Office.

We apply IT resources to projects that provide maximum community value, reduce costs by eliminating redundant software, and maximize existing tools. We use a "Think Yes" customer service approach to find creative solutions aligned with the Workforce Equity Strategic Plan.

Equity Statement

The Portfolio teams use governance strategies to prioritize work on equitable solutions that align with the departmental goals to support under-represented and under-served members of our community.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$6,826,597	\$0	\$7,431,083
Contractual Services	\$0	\$718,134	\$0	\$459,520
Materials & Supplies	\$0	\$132,013	\$0	\$357,073
Total GF/non-GF	\$0	\$7,676,744	\$0	\$8,247,676
Total Expenses:	\$7,676,744		\$8,247,676	
Program FTE	0.00	27.00	0.00	27.00
Program Revenues				
Other / Miscellaneous	\$0	\$7,676,744	\$0	\$8,247,676
Total Revenue	\$0	\$7,676,744	\$0	\$8,247,676

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Quarterly reports for each department, produced by each Portfolio.	N/A	N/A	48
End-of-year summary reports for each department.	N/A	12	12