



## Multnomah Other DUII Diversion/MIP for Non-SUD Diagnoses

Members who are enrolled in a Multnomah Other DUII Diversion or Minor in Possession (MIP) program may be eligible for services even if they do not meet diagnostic criteria for a substance use disorder (e.g. an ASAM assessment level 0.5).

Claims will be automatically denied by PH Tech if the primary diagnosis is an appropriate diagnosis from the diagnostic work-up file (e.g. Z0.389, R69, etc.). These claims should have a CARC 109 denial.

To have these claims reversed, please send an email from the specific CIM claim to [billingsupport@multco.us](mailto:billingsupport@multco.us) with a brief description of why the claim should be approved - e.g. member received court mandate to enroll in a diversion program, however only assessed at ASAM level 0.5 and does not meet criteria for SUD diagnosis.

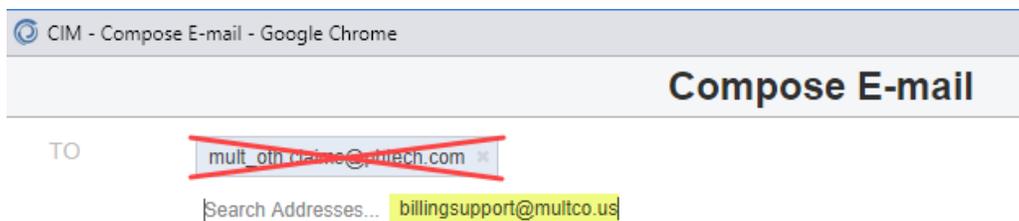
**\*NOTE:** due to quarterly funding/reporting requirements from the state, there are strict timely filing deadlines. Please contact Billing Support immediately to have denied claims approved. Claims will not be approved if timely filing guidelines are not met (claim must be submitted within 30 days of service date, request for determination to be reversed must be sent within 30 days of denial date).

### Submitting an email through a CIM

1. Click the Send an E-mail to Claims Processing link in the upper right corner of the claim:



2. Remove the email address that pre-fills in the compose email window and add [billingsupport@multco.us](mailto:billingsupport@multco.us)



3. Enter your message in the message box



4. Click Send in the lower right hand corner

