

Residential treatment services are available to Indigent members who have no insurance or are underinsured. Room and Board may also be available for dependent children of an insured parent (e.g. with Health Share) who is enrolled in residential treatment. Dependent child room and board should be encountered under the record of the parent in residential treatment.

Residential treatment services require that the member have an authorization for each episode of treatment. Effective 4/1/19 for members who require residential treatment, providers will need to submit a Multnomah Other SUD Residential Treatment Auth Request Form along with relevant clinical documentation for utilization review by plan staff. The request must be received **within 2 days of intake or 5 days from the initial auth expiration for continued stay requests**. The Auth Request Form is located on the Multnomah Other Provider Website (<https://multco.us/mhas/addiction-provider-resources>).

To request **indigent SUD residential treatment** (with or without dependent child room and board):

1. Ensure the member is enrolled in Multnomah Other. Complete the online [New Client request form](#) if the member is not enrolled.
2. Enter a SUD Residential Indigent authorization in CIM for the member. Attach the Multnomah Other SUD Residential Treatment Auth Request Form and relevant clinical documentation to this authorization. The authorization will be in 'Received' status.
3. Multnomah Other will perform an administrative review to determine if the correct form was attached. If the authorization passes administrative review, the authorization will be placed in an auto-approved status pending a clinical review.
4. Multnomah Other plan utilization review (UR) staff will conduct a regular retrospective clinical review on all SUD Residential Treatment authorizations that are pending clinical review.
5. UR staff will contact the provider with a final determination or to request additional clinical information. Please note that any requested information must be received in the timeframe listed on the auth request form. Providers who are not able to demonstrate medical necessity or to provide any additional necessary documents within 2 weeks of the clinical review date may have the authorization status changed and any approved claims refunded.
6. Submit claims for the member (if the member also needs dependent child room and board, use the appropriate claim modifier to indicate the number of children).

Please note that if a client discharges and returns within 24 hours that will be considered one episode; if the member returns after 24 hours that will be a separate episode and will require another authorization and administrative/utilization review.

Dependent child room and board for insured parents does not require utilization review and providers should directly enter the authorization into CIM under the record of the insured parent. This will mean that the insured parent will need to be enrolled in Multnomah Other. Do not enroll dependent children into Multnomah Other. All support services for dependent children are encountered in the record of the parent receiving treatment. Dependent Child Room and Board does not require Multnomah County residency; all other treatment and support services (included SUD Residential Treatment) require the member to be a Multnomah County resident. Do not encounter any other service for members who do not reside in Multnomah County.

To request dependent child room and board for insured parents in SUD residential treatment:

1. Enroll the insured parent receiving treatment in Multnomah Other using the online [New Client Request form](#). The member will be enrolled both in their insurance plan (to pay for their residential stay) AND Multnomah Other (to pay for their dependent child's room and board).
2. Enter a Multnomah Other A and D Residential Auth type and select 'Adt A and D Res (Insured Adult with Children)' authorization into CIM. These auths should auto-approve.
DO NOT use the 'Adt A and D Res (Insured Adult with Children)' authorization for **Indigent members** – this authorization does not cover SUD Residential Treatment services, only dependent child room and board.
3. Submit claims under the Multnomah Other carrier for the parent receiving treatment.

Claims

The first day of service will be paid as a full day, providing the intake time was at or prior to 11:59pm. There will be no payment on the discharge date and the discharge date should NOT be encountered. Please note because the discharge date never encounters, if the discharge and the intake dates are the same day this stay will not be an encounterable day (i.e. this is not a paid date) – in these instances services the member received on that day may be encounterable as outpatient services on that date.

Remember to submit ALL claims under the member receiving treatment – including room and board for dependent children.

Residential claims must use the appropriate modifier for the auth type entered. That is indigent residential SUD authorizations will only allow H0019 with a HB modifier, and insured parent child room and board authorizations will only allow H0019 with UX and UN/UP/UQ/UR/US modifiers. Claims with a HB modifier linked to a child room and board auth will deny and claims with a UX modifier linked to an indigent auth will deny.

Outpatient SUD Services during SUD Residential Treatment

Most treatment services provided during a SUD residential treatment episode of care are included in the per diem rate. There are some limited instances where it is appropriate to bill for outpatient SUD services during the SUD residential stay.

Generally, eligible outpatient services are services that require continuity during the SUD residential episode that are not generally considered part of the SUD residential level or care (e.g. Medication Assisted Treatment, MAT) or are delivered in preparation for MAT in order to avoid a break in the continuity of treatment.

Some limited outpatient services may also be eligible to assist a member transition from a residential program to an outpatient program. Outpatient services to assist a member with a 'warm transition' are **only eligible during the last 2 weeks of the member's residential episode**. Please note that only services that assist the member in the transition (e.g. visiting the new group meeting, an assessment for outpatient services, etc.) are eligible. Other services that do not facilitate a warm transition (such as UAs) are not eligible and are included as part of the residential per diem.

If a member requires eligible outpatient SUD services these are NOT covered by the SUD Residential authorization. An outpatient authorization must be entered in CIM for any allowable outpatient SUD services.

Questions? Technical Assistance?

Contact us at billing.multother@multco.us