

Division: Public Services

Program Characteristics:

Program Description

Summary: Central Library provides information services and staff support seven days a week, offering collections, space to gather, publicly accessible computers, public wi-fi, and support for programming and events. Central Library embodies Multnomah County Library values by providing equitable and inclusive spaces and services, including culturally relevant outreach to Black, Indigenous, LGBTQIA+, Chinese, and Spanish-speaking users.

Program activity: Core activities focus on identified needs such as technology access and assistance, collection access, information access, and material pickup. Services are culturally and language-specific, including storytimes, youth literacy, and adult classes (ESL, citizenship, computer use, and technology training).

Central Library's language and educational programs improve employment and quality of life for those with low English proficiency and limited resources. Staff prioritize critical life skill development and digital literacy through services like tech access, one-on-one tech help, job search assistance, literacy resources, and classes for youth and adults. Dedicated resources support mental health and peer support specialists for patrons via a contracted provider.

Equity Statement

This Library program commits to dismantling systemic inequities through open, barrier-free access and equitable service delivery at all locations. The Library allocates resources and designs services to serve all community members, especially those who have been historically marginalized.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$7,481,762	\$0	\$8,366,191
Contractual Services	\$0	\$308,767	\$0	\$316,881
Materials & Supplies	\$0	\$77,296	\$0	\$69,950
Internal Services	\$0	\$2,023,092	\$0	\$2,102,171
Total GF/non-GF	\$0	\$9,890,917	\$0	\$10,855,193
Total Expenses:	\$9,890,917		\$10,855,193	
Program FTE	0.00	59.50	0.00	64.25
Total Revenue	\$0	\$0	\$0	\$0

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of Library visits	415,350	414,000	414,000
Circulation (checkouts and renewals)	841,651	850,000	850,000