

**Department:** Library

**Program Offer Type:** Operating

**Related Programs:**

**Program Characteristics:**

**Program Contact:** Serenity McWilliams

**Program Offer Stage:** Adopted

### Program Description

North and Northeast County libraries (Albina, Hollywood, Kenton, North Portland, St. Johns) enact Multnomah County Library values by leading with racial equity and inclusion to create spaces and services for all community members. This region provides culturally relevant services to Black, Indigenous, LGBTQIA+, and Spanish-speaking library users and helps decrease the digital divide throughout Multnomah County.

**ISSUE:** Public spaces to access information, educational opportunities, technology, and an area to connect with others are systemically lacking in Multnomah County. There are substantial limitations for no-charge, culturally specific community hubs that provide access to language learning, early literacy and learning, technology support and more.

**PROGRAM GOAL:** North and Northeast County libraries' language learning and educational programs improve employment opportunities and quality of life for those with low English proficiency and limited resources. To support critical life skill development and digital literacy, library staff prioritize services such as tech access; one-on-one tech help; job search help, training and resources; literacy resources; and classes for youth and adults. In FY26, Albina Library will reopen and Hollywood and St Johns libraries will be refreshed and renovated through the Capital Bond Project to create more space for the community, support efficiency through Automated Materials Handling and add new furniture and layouts to support a variety of needs.

**PROGRAM ACTIVITY:** North and Northeast County libraries continue focusing on strategies to best serve marginalized communities and advance equity. Library services are prioritized to serve those from underserved communities and provide a cultural- and/or language-specific lens. This includes storytimes, youth literacy programs, virtual and in-person adult classes (ESL, citizenship, computer use, small business), one-on-one tech training, and job assistance training.

**RACIAL EQUITY ADVANCEMENT:** All library locations are actively engaging in equity work. Open access without barriers to library spaces continues to be the priority. In recent years libraries in this region have hired staff who are focused on serving the Indigenous community, and expanded the teams dedicated to serving the Black and Spanish-speaking communities.

### Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	Number of library visits	487,905	480,000	350,000	400,000
Output	% of patrons who usually find what they need	93%	93%	86%	86%

### Performance Measures Descriptions

The measure "number of library visits" reflects building closures; some closure and opening dates are tentative. The measure "% of patrons who usually find what they need" is slightly changed due a revision in the FY25 patron survey. The previous measure was "% of library users who found books and items they wanted."

## Legal / Contractual Obligation

The budget reflects the passage of Measure 26-143: "Form Library District with permanent rate to fund library services," November 2012 General Election. The district summary states in pertinent part: "If approved, the Multnomah County Library District would be formed with a permanent rate dedicated to library services, operations, books, materials, programs, activities and oversight of the district. Formation of a District would...prevent reductions in services, programs and activities, and hours."

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$0	\$8,356,701	\$0	\$8,834,174
Contractual Services	\$0	\$2,644	\$0	\$1,703
Materials & Supplies	\$0	\$107,974	\$0	\$106,603
Internal Services	\$0	\$1,577,523	\$0	\$1,527,351
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$10,044,842</b>	<b>\$0</b>	<b>\$10,469,831</b>
<b>Program Total:</b>	<b>\$10,044,842</b>		<b>\$10,469,831</b>	
<b>Program FTE</b>	0.00	69.25	0.00	71.25

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

## Explanation of Revenues

This program generates \$370,111 in indirect revenues.

The revenue allocated to this program offer reflects an intergovernmental service reimbursement from the Library District (99.97%) and resources from the County's Library Fund (0.03%). It represents a prorated share of property taxes (98%), other revenues such as interest earnings, grants, and user charges for services provided to library patrons (2%).

## Significant Program Changes

**Last Year this program was:** FY 2025: 80002 North and Northeast County Libraries

During FY 2026, the Albina library and St. Johns library will reopen after major construction; Hollywood library will close and reopen after a smaller refresh project. The North Portland library reopened in February 2025, and the temporary services location at University of Oregon was closed in December 2024. The Continuity of Library Services work in the region will continue into FY 2026 prioritizing support for the St. Johns and Hollywood closures.

As part of the Future Staffing Plan implementation, a number of positions are reallocated to help provide library services in new, larger locations in the North and Northeast region. These shifts are part of the library's efforts to realign staffing to meet changing operational needs as a result of the 2020 bond program.