

Department: Library

Program Contact: Silvana Santana Gabriell

Program Offer Type: Operating

Program Offer Stage: Proposed

Related Programs:
Program Characteristics:

Program Description

Mid County libraries (Gregory Heights, Holgate, Midland, Woodstock) enact Multnomah County Library values by leading with racial equity and inclusion to create spaces and services for all community members. This region provides culturally relevant services to Black, Indigenous, Vietnamese, Chinese, Russian and Spanish-speaking library users and helps decrease the digital divide throughout Multnomah County.

ISSUE: Public spaces to access information, educational opportunities, technology and connections with others are systemically lacking in Multnomah County. There are substantial limitations for no-charge, culturally specific community hubs that provide access to language learning, early literacy and learning, technology support and more.

PROGRAM GOAL: Mid County libraries' language learning and educational programs improve employment opportunities and quality of life for those with low English proficiency and limited resources. To support critical life skill development and digital literacy, library staff prioritize services such as tech access; one-on-one tech help; job search help, training and resources; literacy resources; and classes for youth and adults. In FY 26, Woodstock Library will be the last location in the Mid County region to be refreshed through the Capital Bond project. This project will create more space for the community, support efficiency through Automated Materials Handling and add new furniture and layouts to support a variety of needs.

PROGRAM ACTIVITY: Mid County libraries continue to focus on strategies to best serve marginalized communities and advance racial equity. Outreach and programming decisions are made using a community needs assessment and by prioritizing services based on these identified needs: technology access and assistance, collection access, information access, and library materials pickup. We continue expanding in-person services and support patrons through virtual programs and services. Library services are prioritized to serve those from underserved communities and provide a cultural and/or language-specific lens. This includes storytimes, youth literacy programs and virtual and in-person adult classes (ESL, citizenship, computer use, small business and tech training).

RACIAL EQUITY ADVANCEMENT: All library locations are actively engaging in equity work. Open access without barriers to library spaces is the priority.

Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	Number of library visits	229,124	475,000	540,000	600,000
Outcome	% of patrons who usually find what they need	93%	92%	87%	87%

Performance Measures Descriptions

The measure "number of library visits" reflects building closures; some closure and opening dates are tentative. The measure "% of patrons who usually find what they need" is slightly changed due a revision in the FY25 patron survey. The previous measure was "% of library users who found books and items they wanted."

Legal / Contractual Obligation

The budget reflects the passage of Measure 26-143: "Form Library District with permanent rate to fund library services," November 2012 General Election. The district summary states in pertinent part: "If approved, the Multnomah County Library District would be formed with a permanent rate dedicated to library services, operations, books, materials, programs, activities and oversight of the district. Formation of a District would...prevent reductions in services, programs and activities, and hours."

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$0	\$8,539,337	\$0	\$8,533,448
Contractual Services	\$0	\$2,795	\$0	\$3,592
Materials & Supplies	\$0	\$92,502	\$0	\$98,892
Internal Services	\$0	\$2,096,091	\$0	\$1,564,696
Total GF/non-GF	\$0	\$10,730,725	\$0	\$10,200,628
Program Total:	\$10,730,725		\$10,200,628	
Program FTE	0.00	66.50	0.00	66.50

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

This program generates \$357,519 in indirect revenues.

The revenue allocated to this program offer reflects an intergovernmental service reimbursement from the Library District (99.97%) and resources from the County's Library Fund (0.03%). It represents a prorated share of property taxes (98%), other revenues such as interest earnings, grants, and user charges for services provided to library patrons (2%).

Significant Program Changes

Last Year this program was: FY 2025: 80004 Mid County Libraries

Woodstock Library is closed for a building refresh from spring through summer 2025. During the closure, staff will be reassigned to support spillover locations and other library services. The Mid-County program will include two location supervisors at Holgate and Midland libraries to help support person-in-charge coverage, among other staffing shifts, in FY 2026. These staffing shifts are part of the library's efforts to realign staffing to meet changing operational needs, post-bond.

The change in internal services charges to this program is a result of consolidation Capital Plan Improvement contributions into the Facilities and Logistics program offer.