Program #80006 - Youth Services Management | 7/24/2020

Department: Library

Program Contact: Jennifer Studebaker

Program Offer Type: Existing Operating Program

Program Offer Stage: As Adopted

Related Programs:

Program Characteristics: Measure 5 Education

Executive Summary

School Age Services is Multnomah County Library's public service outreach team that connects K-12 students, parents, and educators with educational support and information resources. Their service is provided at the point of need within school settings and at special events. Services are provided using an equity based service model. School Age Services supports curriculum, multiple literacies, and reading for fun. Providing students with culturally reflective materials and services while working to shrink the opportunity gap that persists between students of color and white students is School Age Services' overarching framework.

Program Summary

This program includes School Corps, Books 2 U, Systemwide Teen Services, and Juvenile Detention Center library services along with providing oversight to systemwide youth and teen services efforts.

School Age Services staff are trained in research, book-talking and reading promotion. They serve students, educators, parents and primarily through the K-12 school setting but also via community agencies, county programs, treatment facilities and other locations serving school age youth. School Corps staff provide workshops to educators and parents with a focus on information literacy, how to use library resources, and library materials that promote equity and social justice. Books 2 U staff and volunteers introduce students to books through book talks, and then leave a small collection of high interest and culturally reflective paperbacks in the classroom. Reading for fun helps youth develop literacy skills, social skills, and learning outcomes. Juvenile Detention Center outreach provides services using a restorative justice model and by maintaining a collection of materials at the detention center. Thousands of books are provided to school age youth through this program each year.

Systemwide Youth Services focus on providing services to youth and families, initiatives and advocacy around issues that youth and families face, and a strong commitment to equity, diversity, and inclusion. Robust programs and services at locations are provided by this network of youth and teen librarians. Leadership for youth services is provided by Youth Services Management and fostered in youth and teen librarians who provide location-specific direction to staff who serve youth. This program is focused on becoming more inclusive by implementing a equitable service model that emphasizes addressing the needs of youth who experience the greatest barriers to library service.

Performance Measures

Measure Type	Primary Measure	FY19 Actual	FY20 Budgeted	FY20 Estimate	FY21 Offer
Output	Youth served by school-age services	36,041	45,000	40,000	45,000
Outcome	% of students whose research skills increase after School Corps presentation	92%	90%	90%	90%
Quality	% of teachers indicating that they will ask for School Corps services again	100%	95%	95%	95%

Performance Measures Descriptions

Legal / Contractual Obligation

The budget reflects the passage of Measure 26-143: "Form Library District with permanent rate to fund library services," November 2012 General Election. The district summary states in pertinent part: "If approved, the Multnomah County Library District would be formed with a permanent rate dedicated to library services, operations, books, materials, programs, activities and oversight of the district. Formation of a District would ... prevent reductions in services, programs and activities, and hours."

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	**2020**	**2020**	**2021**	**2021**
Personnel	$0	$1,076,782	$0	$1,188,048
Contractual Services	$0	$36,300	$0	$17,600
Materials & Supplies	$0	$304,136	$0	$355,680
Internal Services	$0	$43,404	$0	$35,638
Total GF/non-GF	**$0**	**$1,460,622**	**$0**	**$1,596,966**
Program Total:	**$1,460,622**		**$1,596,966**	
Program FTE	0.00	8.75	0.00	9.00

Program Revenues				
Total Revenue	**$0**	**$0**	**$0**	**$0**

Explanation of Revenues

This program generates $30,058 in indirect revenues.
The revenue allocated to this program offer reflects an intergovernmental service reimbursement from the Library District (99.96%) and resources from the County's Library Fund (0.04%). It represents a pro-rated share of property taxes (98.03%) and other revenues such as overdue fines, interest earnings, grants, and user charges for services provided to library patrons (1.97%).

Significant Program Changes

Last Year this program was: FY 2020: 80006-20 School-Age Services

This program offer has a staffing increase of .25 FTE reflecting a reallocation of .50 FTE to support library services in the Juvenile Detention Center and a .25 FTE reduction from a FY20 budget modification.