

# Program Characteristics:

### **Program Description**

Business Services manages the fiscal functions to support all library programs and operations. This program oversees the library's fiscal activities with integrity to ensure all legal and regulatory requirements are followed. The program manages and reports on all revenues and expenditures; it also oversees purchases, contracts, grants, travel and it helps with budget preparation.

ISSUE: Library Business Services manages all the fiscal functions to ensure the library system runs smoothly and within budget.

PROGRAM GOAL: This program ensures that library funds are budgeted, received, accounted for and allocated according to business services guidelines and as intended.

PROGRAM ACTIVITY: The library's Business Services program manages the preparation and submission of the annual budget. It monitors and adjusts the budget throughout the year. The program also manages contracts and purchases for the library and oversees all incoming and outgoing financial transactions. It oversees grants from federal, state, foundation and other nonprofit funding. Business Services also represents the library in many countywide groups and meetings related to finance. The program works closely with Multnomah County Central Finance and Central Purchasing.

RACIAL EQUITY ADVANCEMENT: Business Services focuses on equity by providing fiscal support to the library's patronfacing programs, including those focused on communities of color, for underserved communities. The program also works directly with minority and women suppliers and assists them in the process of registering as a County vendor.

Performance Measures							
Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target		
Output	Number of supplier invoices processed	7,610	6,000	6,500	6,500		
Outcome	% of staff who participated in external trainings or conferences	43%	66%	71%	67%		
Performa	nce Measures Descriptions		<u>.</u>	<u>.</u>	•		

In FY24, supplier invoice volume was affected by Opening Day Collections invoices. In FY25, summary invoices reduced those ODC invoices.

#### Legal / Contractual Obligation

The budget reflects the passage of Measure 26-143: "Form Library District with permanent rate to fund library services," November 2012 General Election. The district summary states in pertinent part: "If approved, the Multhomah County Library District would be formed with a permanent rate dedicated to library services, operations, books, materials, programs, activities and oversight of the district. Formation of a District would...prevent reductions in services, programs and activities, and hours."

Revenue/Expense Detail									
Adopted General Fund	Adopted Other Funds	Department Requested General Fund	Department Requested Other Funds						
2025	2025	2026	2026						
\$0	\$2,032,611	\$0	\$2,808,441						
\$0	\$9,758	\$0	\$10,223						
\$0	\$98,260	\$0	\$209,807						
\$0	\$229,895	\$0	\$276,966						
\$0	\$2,370,524	\$0	\$3,305,437						
\$2,37	0,524	\$3,305,437							
0.00	8.00	0.00	8.00						
\$0	\$0	\$0	\$0						
	General Fund 2025 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	General Fund Other Funds   2025 2025   2025 2025   2025 2025   2025 2025   2026 2025   2027 2025   2028 2025   2029 2025   2029 2025   2020 2025   2020 2025   2020 2025   2020 2025   2020 2025   2020 2025   2020 2025   2020 2025   2020 2025   2020 2025   2020 2025   2020 2025   2020 2025   2020 2025   2020 2025   2020 2029   2020 2029   2020 2029   2020 2029   2020 2029   2020 2029   2020 2029	General Fund Other Funds Requested General Fund   2025 2025 2026   \$0 \$2,032,611 \$0   \$0 \$9,758 \$0   \$0 \$93,758 \$0   \$0 \$229,895 \$0   \$0 \$2,370,524 \$3,30   \$0 \$0 \$0						

## **Explanation of Revenues**

This program generates \$117,393 in indirect revenues.

The revenue allocated to this program offer reflects an intergovernmental service reimbursement from the Library District (99.97%) and resources from the County's Library Fund (0.03%). It represents a prorated share of property taxes (98%), other revenues such as interest earnings, grants, and user charges for services provided to library patrons (2%).

## Significant Program Changes

Last Year this program was: FY 2024: 80012 Business Services

The wage scales of a significant number of Library employees are currently under review as part of a Market Study. Although the Market Study will be finalized in Spring 2025, some wage increases have already been agreed to. The increase in personnel costs is related to these known system-wide personnel cost increases. This budget is held centrally until program level impacts are more fully defined, and it is anticipated that it will be incorporated at the program level later in the FY 2026 Budget development process.