

Division: Public Services

Program Characteristics:

Program Description

Summary: Community Engagement and Partnerships implements a centralized system to coordinate and plan Library outreach and partnerships. Its goal is to efficiently organize staff resources to ensure consistent, quality service delivery outside of Library buildings, specifically targeting sites and communities that do not currently use the Library and require focused support. The program addresses the need to serve community members who cannot physically access or who face barriers to using Library buildings. The primary populations this program serves are adults in custody, juveniles in detention, the homebound, immigrants and refugees, and vulnerable youth and families.

Program activity: Through the lens of partnerships, this program leverages community expertise to bring services to Library patrons that Library staff alone could not deliver. This program delivers Library books and services directly at the point of need (e.g., in jails, shelters, or patrons' homes). Simultaneously, Library staff attend specific community events that serve cultural and linguistic groups whose primary language isn't English. This ensures that the Library builds relationships with all communities and identifies partnership opportunities. The program connects with entities such as other Multnomah County departments, schools, housing sites and community organizations that serve communities impacted by marginalization. Key partnerships with community organizations allow the Library to meet community needs outside of Library employees' traditional scope.

Equity Statement

Community Engagement and Partnerships advances equity by using a proactive model that provides resources and services to communities facing systemic barriers and those with significantly limited or no physical access to Library buildings. It also leverages partnerships to bring services into the Library that the Library could not provide on its own to meet community needs.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$2,115,838	\$0	\$1,635,272
Contractual Services	\$0	\$3,000	\$0	\$0
Materials & Supplies	\$0	\$471,735	\$0	\$491,435
Internal Services	\$0	\$117,415	\$0	\$281,193
Total GF/non-GF	\$0	\$2,707,988	\$0	\$2,407,900
Total Expenses:	\$2,707,988		\$2,407,900	
Program FTE	0.00	13.00	0.00	10.00
Total Revenue	\$0	\$0	\$0	\$0

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of community outreach events	361	350	350
Number of books delivered in the community	38,197	35,000	35,000