

Program #80027 - Library Peer Support Specialists - Supportive Housing Services

FY 2025 Adopted

Department: Library**Program Contact:** Shelly Jarman**Program Offer Type:** Operating**Program Offer Stage:** Adopted**Related Programs:** 80001**Program Characteristics:** New Request**Executive Summary**

The Library Peer Support Specialists program will establish two on-site peer support specialists at County libraries, augmenting existing mental health supports for at-risk populations using library services.

Program Description

The downtown population has seen an increase in houselessness, behavioral health issues, addiction and illicit substance abuse, and violence. BIPOC members of our community are disproportionately impacted by all of these issues and often look for support at the library, a County department that some populations trust more than other government institutions in general.

The library currently contracts with a local organization to bring Qualified Mental Health Professionals (QMHPs) into libraries across the county to provide direct crisis intervention and resource connection support to patrons and staff.

This program will enhance this important work, by expanding the team to include Peer Support Specialists (PSS). PSS workers are individuals with lived experience with mental health diagnoses, substance abuse disorder and/or homelessness who are in recovery and have completed specialized training to use their story to establish valuable rapport, share common experiences, and strengthen engagement in care.

By working with existing partners, the library can access established structure and documents for taking referrals and scheduling appointments. QMHPs will train PSS staff in order to facilitate quick implementation of services.

This program will help support more equitable spaces, which will help at-risk populations be successful using the library. With the PSS working from a trauma informed and harm reduction based approach we hope to see a de-escalation in high incidents and onsite drug use.

Performance Measures

Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target
Output	Number of clients served annually	N/A	N/A	N/A	800
Outcome	Percentage of patrons that meet with a community resource counselor in a library location that receive a res	N/A	N/A	N/A	50%

Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2024	2024	2025	2025
Contractual Services	\$0	\$0	\$0	\$180,000
Total GF/non-GF	\$0	\$0	\$0	\$180,000
Program Total:	\$0		\$180,000	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

\$180,000 Supportive Housing Services (SHS) Fund 1521. Tax revenues are budgeted in the Joint Office of Homeless Services program 30000 Administration and Operations.

Significant Program Changes

Last Year this program was: