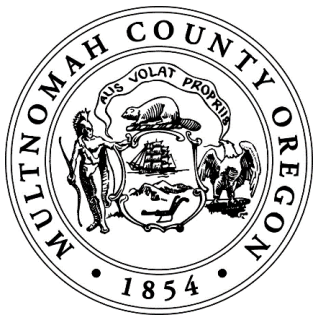


Multnomah County Auditor's Office

FY 2020 budget presentation

May 2019



Jennifer McGuirk, MPA, CIA, Multnomah County Auditor

County Charter assignments to Auditor

Conduct
performance
audits, studies

Apportion
Commissioner
districts

Appoint Salary
Commission

Earn 80 credits
every 2 years

Next in 2021,
based on decennial
census

Recruit in fall 2019
to conduct work in
2020

Peer review every 3
years; next in 2020

```
graph TD; A[County Code assignment to Auditor] --- B[Provide support to Audit Committee]
```

County Code
assignment to Auditor

Provide support to Audit
Committee

FY 2019 Accomplishments

Audit Committee

- Updated County Code
- Recruited 3 Committee members

FY 2019 Accomplishments

Emergency Management

Eagle Creek Fire offers lessons to improve
County readiness for future disasters.

July 2018



Image from the Eagle Creek Fire. Photo source: Multnomah County Communications, Flickr

FY 2019 Accomplishments

Other issued audit reports:

DCS Purchasing Controls

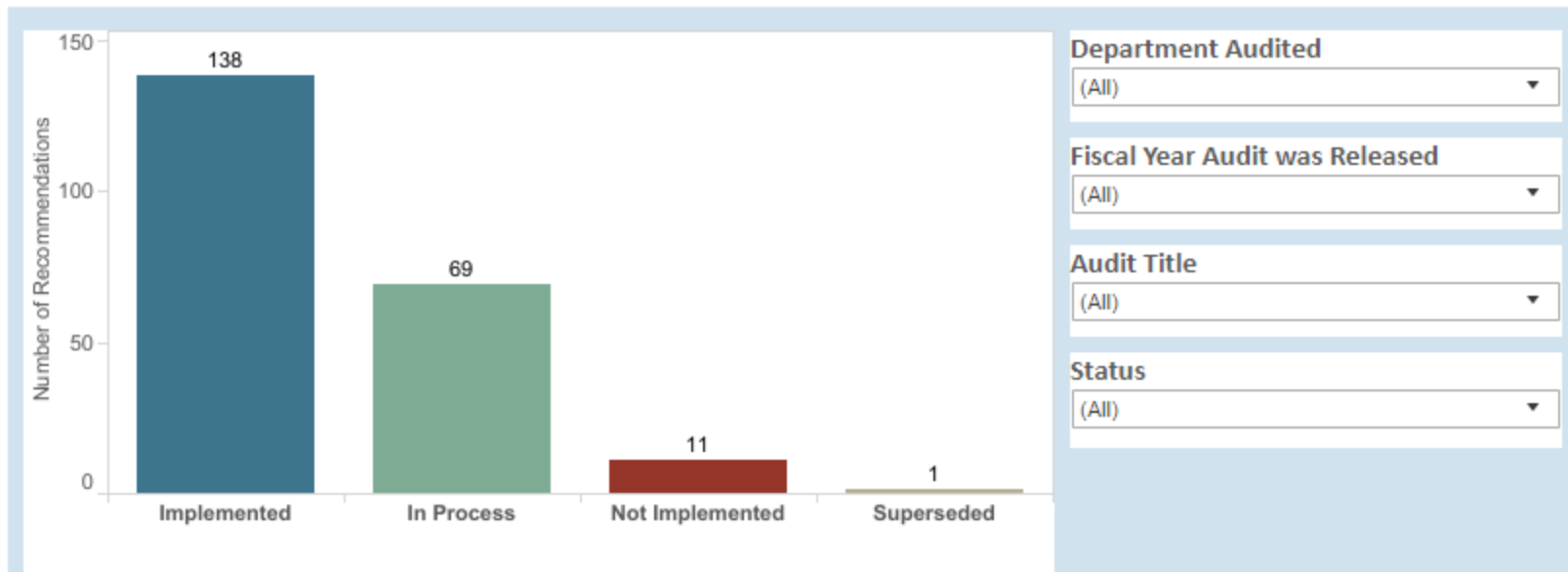
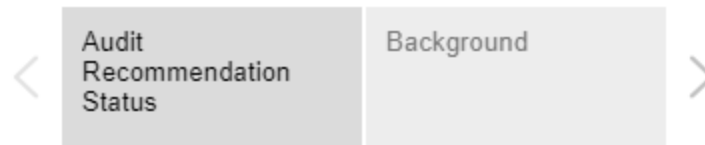
Countywide Risk Management

Access to County Buildings

Payment Card Industry Data Security Standards

FY 2019 Accomplishments

Status of Multnomah County Audit Recommendations

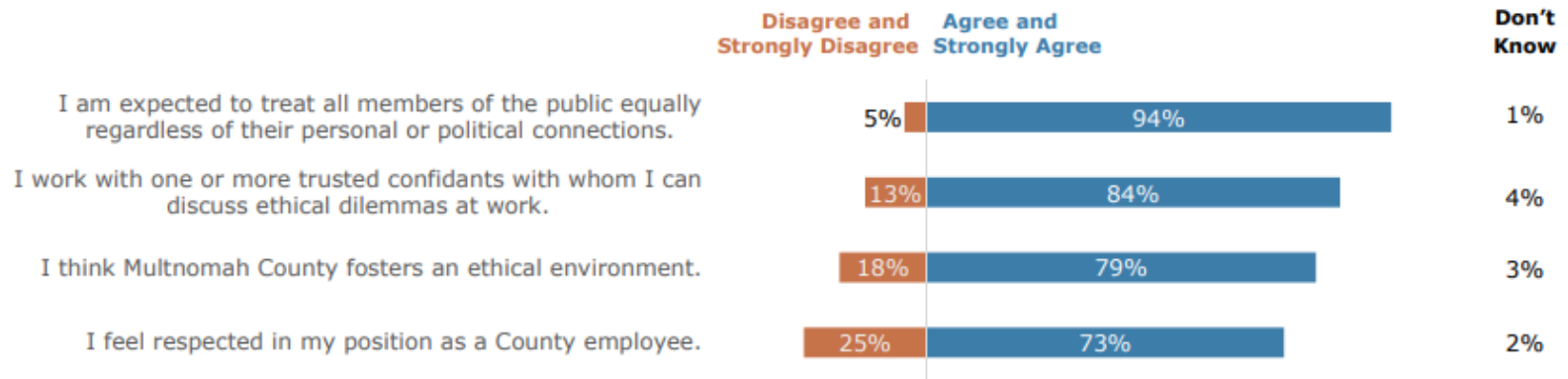


This interactive dashboard shows the status of recommendations over a rolling five-year period, as reported by auditees.

FY 2019 Accomplishments

Our ethical culture is generally strong.

Nearly all employees agree that treating members of the public equally is an expectation—more employees selected **Strongly Agree** (70%) for this question than for any other. Large majorities of employees say they have colleagues they can trust, that the County fosters an ethical environment, and that they feel respected in their position as a County employee.



Source: Multnomah County Auditor's Ethical Culture Survey issued 2018. Some results may not add to 100% due to rounding.

FY 2019 Accomplishments

Good Government Hotline Activity Report 2018



The Multnomah County Auditor's Hotline provides a way for County employees and the public to report concerns of fraud, waste, abuse of position, and misuse of County resources.

We take all reports seriously.

✓ We **review all reports** and determine how to proceed based on the nature of the report. Some we investigate - others we refer for investigation and continue to track.

How many reports did we receive in 2018?

✓ We received **86** unique reports - a 26% increase over last year.



Who is reporting?



51 County Employees



35 Members of the Public

How do people report?



24% Hotline Phone



73% Online



2% Other

Figures do not add to 100% due to rounding.

FY 2020 Goals & Work Plan

Complete in-process audits:

- Mental Health and Addiction Services Division
- Integrated Clinical Services Division
- Intellectual and Developmental Disabilities Services Division

FY 2020 Goals & Work Plan

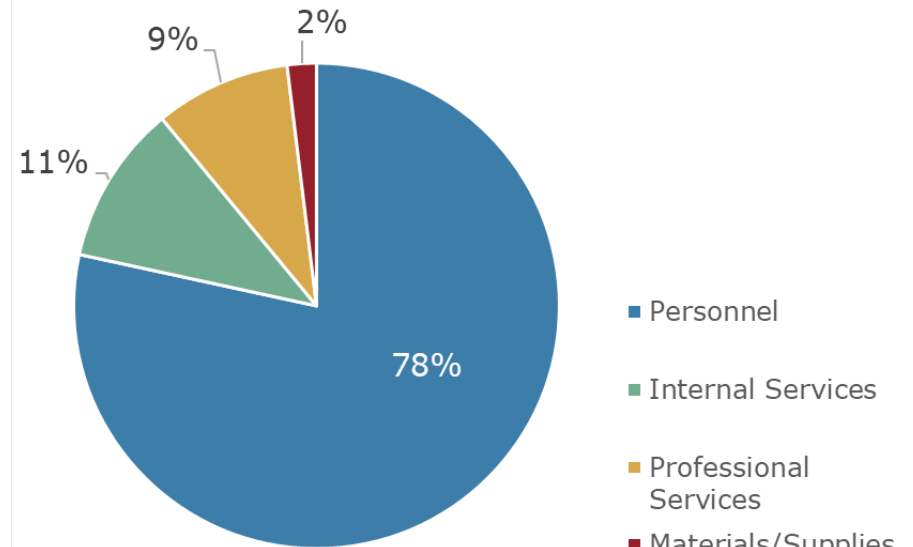
Start promised audits:

- County jail conditions
- Adult care homes and facilities
- Accessing housing and homeless services

FY 2020 Program

10005A & 10005B – Auditor’s Office

Personnel	\$1,456,988
Internal Services	197,338
Professional Services (external auditor)	168,000
Materials/Supplies	36,144
Total	\$1,858,470



The average audit shop for a jurisdiction of our size has 8 staff auditors.



Our audit shop has 7 staff auditors.



10005C Advancing Equity and Inclusion

Align Auditor's Office with:

- Equity and empowerment lens
- Results of review of County community engagement processes
- Workforce Equity Strategic Plan

10005C Advancing Equity and Inclusion

Program Offer Cost, as proposed

Auditor/subject matter expert (salary & all benefits) <ul style="list-style-type: none">• Lived experience & professional expertise• Key person for improving audit processes, such as integrating equity tools into foundational methodology	\$137,220
College to County intern (\$20/hr during summer)	\$17,780
Materials & supplies to support community engagement	\$20,000
Total request	\$175,000

Opportunity to fund all or portion(s) to advance County's equity goals

FY 2020 Goals & Work Plan

Audit of Workforce Equity Strategic Plan implementation

To be successful, need to move toward:

Government auditing that looks like the communities we serve.

An Auditor's Office that is better staffed to provide better service.

Questions?