

TO: Multnomah Other DUII Diversion Providers

FROM: Multnomah Other

DATE: May 31, 2019

SUBJECT: DUII Diversion—SUD Diagnosis Required

Effective 7/1/19 members who are enrolled in a Multnomah Other DUII Diversion program must meet diagnostic criteria for a substance use disorder to qualify for DUII Diversion Funding.

The state of Oregon has clarified that to qualify for DUII Diversion funds the client must have a SUD Diagnosis. Multnomah Other notified providers in March 2019 that effective 1/1/19, members enrolled in DUII Diversion did not require a SUD diagnosis, and that providers would be able to contact Multnomah Other to request 2019 claims denied for non-SUD Diagnosis be re-processed. Multnomah Other members must now have a SUD diagnosis in order to be eligible for DUII Diversion services. Members who do not meet ASAM criteria are not eligible.

Multnomah Other requests that providers do not enroll any <u>NEW</u> members who do not meet SUD diagnostic criteria effective immediately. Members who do not meet SUD Diagnostic criteria <u>AND</u> began services <u>BEFORE</u> 6/10 may complete their DUII Diversion treatment with funds from Multnomah Other. Members who began treatment <u>AFTER</u> 6/10 will not be eligible for Multnomah Other funds for any services provided after 6/30/19. Members should still be eligible for the provider's sliding scale rates after 6/30/19 and have the option to pay out of pocket to continue services.

Non-SUD DUII Diversion claims for service dates between 1/1/19 - 6/30/19 already reprocessed without the requirement for a non-SUD diagnosis for approval, will remain in approved status.

Services to DUII Diversion clients who did not meet criteria for a SUD diagnosis for the period of 1/1/19 - 6/30/19 are still eligible to be reprocessed without the requirement of a SUD diagnosis. Providers will need to follow the procedure outlined in the <u>DUII - Non Substance Use Disorder Diagnosis</u> treatment authorization guide posted on the <u>AD provider website</u>: https://multco.us/mhas/addiction-provider-resources. Please note, that requests for reprocessing claims must be received within 30 days of the claim determination (i.e. denial) date. Requests to re-process claims received after timely filing deadlines may not be approved.

Multnomah Other may need to change the authorization type once all claims are processed to a non-DUII authorization as well as the funding source, which may result in a contractual funding adjustment. Plan staff will make any changes necessary and notify providers of any funding adjustments needed.

DUE DATES

7/30/19: All DUII Diversion non-SUD diagnosis claims must be received by PH Tech. Claims submitted after the DUII timely filing deadline may not be approved even if they were received by 7/30/19.

9/30/19: All requests to reprocess denied DUII Diversion non-SUD diagnosis claims must be received by Billing Support (billingsupport@multco.us) within 30 days of the adjudication date or 9/30/19, whichever occurs first. Claims submitted by the DUII timely filing deadline should all have adjudicated before 9/30/19 (at least 99% of valid claims are adjudicated within 45 days of receipt). In the rare event that a claim has been submitted but not yet adjudicated, please submit the processing claim to Multnomah Other by 9/30/19 and Multnomah Other will follow up with PH Tech. Requests received after 9/30/19 to reprocess denied DUII Diversion non-SUD diagnosis claims will NOT be approved.

Questions?

Regarding specific claims or reprocessing: billingsupport@multco.us

Regarding DUII Diversion eligibility requirements or program related matters: zach.brooks@multco.us or lindsay.stover@multco.us