

Mental Health and Addiction Services

Quality Management and Multnomah Mental Health Telephone List

MHASD QUALITY MANAGEMENT/CERTIFICATION

TELEPHONE NUMBER	AREA(S) of RESPONSIBILITY
503-988-8139	Certification reviews/ Policy Management/ ACORN
503-988-8205	Team Lead/Certification reviews
503-988-8600	Complaints, Grievances and Appeals
503-988-3026	Medicaid/ Health Share compliance
503-849-7964	Performance Improvement/ ACORN/ AMHSAAC, CMHSAAC representative
503-988-8291	Certification reviews/ Variances
503-988-6659	Ashlynn Martin, Supervisor, Quality Management
503-988-8211	Residential licencing/ critical incident reporting
503-988-8298	Joan Rice, Quality Management and Health Share Multnomah Manager
503-988-8163	Non-par and BRS contracting, & mental health program contract coordination
503-988-8151	Administrative support, scheduler for Joan Rice, AMHSAAC meetings, Evolv Newsletter, Incident Report data entry.

Adult Mental Health Initiative (AMHI)

503-988-8208	State Hospital Discharge Planning for POSH 1A & 6A, BMRC Sunset Acute Care, Commitment Monitors, TRC, CATC, Respite
503-988-8197	Team Lead, ENCC for SRTF's, AFC's, Supported Housing, TAFT, Lincoln Park, Bridgeview, Royal Palm, and Out of County
503-988-8231	Residential Placement ENCC for RTF's and RTH's
503-988-8209	Rochelle Pegel, UR and AMHI Program Supervisor
503-988-8207	Data Tech, Flex Fund Coordinator, UR NOA Processor, Non Clinical Authorizations
503-988-8270	ENCC for Community
503-988-8293	State Hospital Discharge Planning for BMRC Sunrise, POSH 5A and Salem

MULTNOMAH MENTAL HEALTH UTILIZATION REVIEW

503-988-8230	Child Utilization Review
503-988-8146	Adult Utilization Review
503-988-8225	UR Team Lead, Adult Utilization Review
503-988-8135	System of Care Coordinator
503-988-8248	Child Utilization Review
503-988-8209	Rochelle Pegel, UR and AMHI Program Supervisor

MEDICAL RECORDS

503-988-8128	Data Entry (ICP CPMS), Scanning
503-988-8365	Records Audit
503-988-8204	Data Entry (ISA-BERS), Scanning

503-988-8158	Data Entry (Incident Reports & Mental Health Court), Scanning
503-988-8142	Pam Hyde, Supervisor
503-988-8144	Data Entry (CPMS), Scanning
503-988-8148	Records Audit, Community Advocate
503-988-8238	Release of Information, Records Lead
503-988-8166	Data Entry (ICP), Scanning
DECISION SUPPORT - Please Note: Unless you have an urgent request or issue, please use BillingSupport@Multco.us for all billing/claims/authorization issues.	
503-988-8281	Evolv support, report development and claims/authorization management.
503-988-8194	Provider relations, fee schedule, authorization rules and timely filing waiver requests.
503-988-8117	Reporting and data management
503-988-6738	Report writing and development of MHASD reporting inventory
503-988-8342	Evolv system administrator/project manager
503-988-8280	A&D Data Analyst; manages authorizations and claims related to HSO A&D Residential Services
503-988-5768	Provider relations, tracking of incoming treatment requests, authorizations and claims management.
503-984-1840	Jacob Mestman, Supervisor, Decision Support Unit
503-988-8240	Evolv support, claims and authorization management; database maintenance
503-988-8173	Involuntary Services Data Analyst; manages all data and reporting for ICP, CM and TV
503-988-8188	Evolv support, report development and database maintenance
503-988-8176	Provider relations, Multnomah Treatment Fund (MTF) and service authorizations/claims management

10.2013