



**Program #40094 - Medicaid Insurance Plan Administration and Operations** 6/25/2019

**Department:** Health Department **Program Contact:** Devarshi Bajpai  
**Program Offer Type:** Administration **Program Offer Stage:** As Adopted  
**Related Programs:** 40076, 40080, 40085  
**Program Characteristics:**

**Executive Summary**

This program offer describes the existing management and administration of Multnomah Behavioral Health, which is a Behavioral Health Plan Partner under contract with Health Share of Oregon to administer the behavioral health benefits for approximately 170,000 members (County residents) on the Oregon Health Plan. The behavioral health plan includes operational functions that span all levels of care related to mental health and substance use disorder treatment (from outpatient care to acute care).

**Program Summary**

Multnomah Mental Health and Addictions Services Division (MHASD) manages the mental health and substance use disorder benefit for Oregon Health Plan members enrolled with Health Share of Oregon/Multnomah Behavioral Health (MBH). The Oregon Health Plan provides health coverage to low-income Oregonians who are eligible for Medicaid. Multnomah Behavioral Health currently has more than 170,000 members. This number varies from month-to-month based on the number of Oregon Health Plan members. The administration of behavioral health benefits for Health Share of Oregon member aligns with Multnomah County Board of Commissioners' responsibility as the local mental health authority and MHASD's role as the Community Mental Health Program (CMHP), managing a critical aspect of the system of care for the most vulnerable residents of Multnomah County. By managing the behavioral health benefit for MBH members, MHASD is able to ensure that county residents receive timely and appropriate access to care and care coordination services that prevent members from going to higher and more restrictive levels of care. Additionally, as a behavioral health plan, MBH provides billing support to community providers and also manages the oversight of all plan financials to ensure the sustainability and viability of the benefit (and that residents with the benefit can retain access to core mental health services).

The Multnomah Intensive Transition Team (M-ITT) is responsible for following up with members who are unaffiliated with mental health services within 7 days of discharge from psychiatric hospitalization. Meeting a State defined benchmark (currently 79.9%) results in approximately \$2 million in incentive funding.

**Performance Measures**

Measure Type	Primary Measure	FY18 Actual	FY19 Purchased	FY19 Estimate	FY20 Offer
Output	Penetration rate - percentage of members who receive mental health or addictions services	13.23%	11%	13.97%	13.50%
Outcome	Percent of members who receive outpatient service within 7 days of being discharged from hospitalization <sup>1</sup>	76.70%	86%	72%	72%

**Performance Measures Descriptions**

<sup>1</sup> OHA removed this as an incentive measure for providers which may explain drop in performance

## Legal / Contractual Obligation

Risk Accepting Entity contract with Health Share of Oregon CCO.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	<b>2019</b>	<b>2019</b>	<b>2020</b>	<b>2020</b>
Personnel	\$0	\$3,980,861	\$0	\$4,567,066
Contractual Services	\$0	\$1,529,405	\$0	\$151,678
Materials & Supplies	\$0	\$6,338	\$0	\$8,608
Internal Services	\$0	\$933,781	\$0	\$1,090,694
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$6,450,385</b>	<b>\$0</b>	<b>\$5,818,046</b>
<b>Program Total:</b>	<b>\$6,450,385</b>		<b>\$5,818,046</b>	
<b>Program FTE</b>	0.00	35.90	0.00	38.10

<b>Program Revenues</b>				
Intergovernmental	\$0	\$6,450,385	\$0	\$5,818,046
<b>Total Revenue</b>	<b>\$0</b>	<b>\$6,450,385</b>	<b>\$0</b>	<b>\$5,818,046</b>

## Explanation of Revenues

\$ 5,725,053 - Healthshare of Oregon (Medicaid): Based on FY19 Medicaid Rates

\$ 80,078 - Ryan White Award

\$ 12,918 - State Mental Health Grant MHS 37 Special Projects based on 2017-2019 IGA with State of Oregon

## Significant Program Changes

Last Year this program was: FY 2019: 40094-19 Medicaid Insurance Plan Administration and Operations